## BARCLAYS Barclays Bank of Zimbabwe Limited

Chairman's Statement

A stable but uncertain economic landscape Relative economic stability prevailed during the first half of the year, but with signs of slowdown in the performance of some sectors. From the Mid-term fiscal review, the Government revised Gross Domestic Product (GDP) growth targets for 2013 downwards from 5% to 3.4%. Analyst reports show mining and agriculture to continue to be the primary drivers of GDP. Performance metrics for the first 5 months within the mining sector showed a mixed bag. Gold, coal and nickel production for the first five months of the year were either flat or went down year on year whilst Platinum continued its strong growth trajectory. Within the agriculture sector, tobacco continued to dominate, realising a 20% year on year growth in both volume and value. The manufacturing sector has also tend to show bigger capacity utilisation levels in the food and beverages subsector but infrastructural issues continued to riddle overall performance of this sector. For the tourism sector, arrivals were up 7.4% year on year for the first five months. The informal sector remains a significant part of the sector to the overall economic performance. this sector to the overall economic performance.

The Balance of Payment (BOP) economic indicator continued in the negative territory with some economic analysts pro-jecting the trade deficit to close 2013 at close to US\$3 billion against an estimated US\$2.6 billion for 2012. Foreign Direct or Portfolio Investment inflows have also been very low. Exports have been a third of GDP whilst imports have been just over 50% of GDP. This has shown in slower growth in deposits over the first half of the year.

The multicurrency system continued to assist contain Inflation to close June 2013 at a year on year rate of 1.9%. This was also supported by a weaker South African Rand and lower aggregate demand. Effective interest rates continued to converge to a narrower range than was experienced in previous years.

Our focus remains on the long haul We continue to focus on creating sustainable growth over the long term ensuring our value proposition adapts to the changing needs of our customers. We pride in the security that our brand epitomises and seek to leverage this attribute more aggressively as the macro economic landscape improves; keeping customers and clients are at the centre of what we do

The first half saw the Bank embark on a number of initiatives aimed at ensuring Barclays Zimbabwe can access and leverage more Barclays Group capabilities for the benefit of its customers. Such initiatives have been in terms of lending capacity as well as channel and product offering. E-channels launched during the period bear testimony to this

Governance structures continued to adapt to the Bank's strategy to ensure that the Bank was organised well to focus ap-propriately at each target customer segment. Operating policies and procedures were progressively upgraded to ensure that efficiencies inherent in being part of a Global bank are realised.

**Covernance, ethics and values** The Board sustained its focus to uphold the highest standards of integrity, as well as corporate governance structures and processes for the Bank that also ensure continued compliance with local legislation and regulations. Over the period under review there were no changes to the composition of the board but I advise that Mr. Julius Phiri resigned from the Board after date, with effect from 9 July 2013. I extend my most sincere appreciation for the contribution of Julius Phiri over his long and fruitful career at Barclays Zimbabwe.

Over and above the focus to sustain strong governance structures, the roll out of training programs on the Bank's values to all colleagues is a significant highlight. The core values that guide the behaviours of colleagues across all levels within the Bank are Respect, Integrity, Service, Excellence and Stewardship. We emphasise these values to ensure that on our journey to become the 'Go-To' bank our efforts are underpinned by the right behaviours. We consider our values to be part of the Bank's licence to operate in the communities we do business, and the basis on which we earn the trust of our customers and other stakeholders.

Financial Performance Whilst we still have a long way to go to regain some lost ground, I am encouraged that we continue to be on the right track in terms of both balance sheet growth and operating levers like the channel offering. Total assets are up 15% on same period last year whilst deposits also went up 13%.

### Managing Director's Statement

Our response to customers' changing needs took centre stage in the period under review with a strong focus on delivering digital banking channels, prudent growth of the balance sheet as well as playing our part to enable the next generation through sharing of our skills. We remain committed to achieving our ambition of being the "Go-To" bank and believe that our achievements so far are important steps in achieving that ambition.

### Earnings performance

Barclays Zimbabwe is firmly committed to delivering sustainable results premised on delivering improved customer experience, cost containment and optimisation as well as responsiveness to any changes in the operating environment.

In the first half we continued to prudently grow our customer assets. Loans closed June 2013 at US\$97.5 million, up 64% on last year and representing a year to date increase of 6.2%. Impairment allowance of US\$0.2 million for the period largely comprises general provisions and translates to an annualised loan loss ratio of 0.5% (2012 full year - 0.6%). This reflects our current lending approach and the quality of our loan book. Our lending approach will continue to be influenced by the assessment of qualifying customers and any inherent risks emanating from the performance of the economy.

The Bank's deposits have grown by 2.4% over the year to date. This largely comprises demand deposits. As the Bank grows its loan book, liability growth is projected to also grow faster than the rate obtained in the first half.

We continued efforts to contain costs within planned levels. 56% of the total cost base is staff costs (2012 – 55%). Year on year costs went up by 8.8% resulting in a positive jaw compared to income growth of 10.1%. We remain focused on efforts to contain costs and a number of initiatives started in the first half are continuing into the second half. We project that inflationary pressure in the second half will be higher than in the first half but our target is to keep costs within our planned level. planned leve

The above initiatives delivered a profit before tax of US\$1.1 million for the period under review, which is 37% up on prior year. This performance was behind our internal income growth targets which suffered from slower growth in transaction volumes and capped fees and charges.

### **Customer Centricity**

Our Goal is very simple; to make Barclays the 'Go-To' bank for all our stakeholders. This translates into our customers instinctively making us their partner of choice. We made significant progress in our digital channel agenda with the launch of two new services whilst enhancements of our Internet banking were also done in response to customer feedback. Registration for all our digital channels remains free to all customers.

The Barclays App (Application) available in the Apple iTunes Store and the Google Play Store for Android devices is a dynamic extension of our Internet Banking and was improved in the first half to allow for Real Time Gross Settlement (RTGS) and Inter-account transfers to take place. We have seen over 1,000 downloads of this App to date and project that this will continue to grow as customers enjoy the convenience offered by the App. We also enhanced our internet banking to allow customers to self-register in the comfort of their homes and offices.

Non-customers can now also access Barclays ATMs with the introduction of two new services on the ATM. These are Cashsend and Zimswitch. Cashsend, a simple money transfer solution allows Barclays customers to send money to non-

Our lending approach consistently followed our cautious growth strategy closing the period at a loan to deposit ratio of 42%. This is against the back drop of market levels of non performing loans that have been assessed by independent analysts to be higher than international benchmarks. The Bank maintained strong liquidity ratios considering the lack of a viable money market and lender of last resort arrangement. The Bank closed the period at a liquidity ratio of 57% against are ultransported at 2000. a regulatory minimum of 30%

The Bank's capital position closed the period at US\$41.7 million. This is considered sufficient for current levels of business and necessary reviews will be done based on the economic capital requirements to support the rate at which the Bank will grow its assets alongside the need to meet regulatory requirements from time to time. The capital adequacy ratio closed the period at 17% against a regulatory minimum of 12%.

The Bank recorded a profit after tax of US\$0.8 million for the period (2012 - US\$0.5 million) translating to earnings per share of 0.04 cents (2012 – 0.02 cents).

**Community involvement** Even as we have just celebrated 100 years of the Bank's existence in Zimbabwe, demonstrating our commitment to citizenship remains a key priority for us. One of our values is 'Stewardship' which speaks to leaving things better than we found them. In the communities we operate, we seek to do this through community investment programs funded by the Bank as well as the direct efforts of our colleagues. A number of corporate citizenship projects were carried out during the period, focusing on youth development programs. A key high light for the first half was a training program run for school and college students themed 'Unlocking Youth Potential' and designed to impart entrepreneurial skills to the youths.

### Outlook

Under a stable or improving economic landscape we are confident that the Bank will show faster growth in its perfor-mance over the next 12 months. Efforts to keep inflation low, increase exports and other sources of foreign currency and to attend to structural issues to boost real production will remain key enablers for the much needed economic recovery. Barclays Zimbabwe's performance into the future will also be underpinned by increased leverage on Barclays Group capa-bilities to deepen the Bank's product offering and our continued quest for excellence.

Considering the results for the period and the need to preserve capital for business growth, no dividend is proposed.

It continues to be a great privilege to serve on the Board with talented members and to enjoy the support of every col-league in the Bank over periods that sometimes have been sorely difficult. I respect the part that each colleague across all levels has and continues to play. My most sincere appreciation goes to the continued commitment on the part of each colleague as we exert effort to build the 'Go-To' bank.

A Mandiwanza Chairman

9 August 2013

customers who can redeem the cash sent across the country through a card-less transaction at any of the 45 Barclays Zimbabwe ATMs. Our ATMs are now also accessible to all Zimswitch card holders. We expect that the use of the ATM as a banking channel will continue to grow, enhanced by an increasing and refreshed ATM network which is also being progressed. To date Barclays has installed 23 new ATMs across the country.

Earlier in the first half we launched our mobile phone banking platform called "Hello Money" which was well received by customers with registrations upwards of 14,000 since March. In the card space, the VISA Gold debit card was also by customers with registrations upwards of 14,000 since  $\Lambda$  launched and is available to all Prestige banking customers.

We will continue to respond to customer needs in terms of the channel initiatives, the asset and liability products we offer and a number of initiatives in our offering that are on course.

Stewardship Financial institutions play a critical role in the progress of social growth. Our investment in creating opportunities for youth and young adults centres on their employability, financial skills and enterprise skills.

Our existing partnerships with UNICEF, Junior Achievement Zimbabwe and BOOST Fellowship will potentially touch the lives of more than 1,000 young Zimbabweans through programming initiatives based on skills transfer. Our programme of imparting life skills to more than 8,000 students in partnership with Grass Roots Soccer is in its third year of programming and has touched 7,300 lives to date.

Given the richness of our 100 year plus heritage in Zimbabwe, this will be an area of continued focus in the second half with additional initiatives set to be launched

### On the Horizon

We believe that growth in the mining sector reflects the rich natural resources that, as a leading export contributor, continues to drive our economy. We also appreciate the fact that the economy continues to be well diversified and this will continue to reflect in the customers we bank and products we offer currently and prospectively. Barclays believes that the potential within the various segments will go a long way in improving the economy.

I extend my sincere appreciation to all Barclays colleagues and stakeholders who continue to contribute to the success of Barclays

G. T. Guvamatanga Managing Director 9 August 2013

### **Corporate Governance Statement**

The Board of Directors is committed to the establishment, monitoring and practice of the highest corporate governance standards in the operations and structures of the bank. Among its top priorities is ensuring effective control and timely and accurate disclosure of material information about the Bank. Laws and regulatory guidelines and directives are observed and complied with without exception. The Bank subscribes to the principles of international best practice as guided by the practice and the Parchever and complete control and the principles of international best practice as guided by the principles of international best practice as guided by the principles of international best practice as guided by the part of the parchever and the part of the part o

Board Credit Committee The Board Credit Committee is tasked with the overall review of the bank's lending policies. At each meeting, the Committee deliberates and considers loan applications beyond the discretionary limits of management. It ensures that there are effective procedures and resources to identify and manage irregular or problem credit facilities, minimize credit loss and maximize recoveries. It also directs, monitors, reviews and considers all issues that may materially impact on the sources and maximize recoveries. It also directs monitors, reviews and considers all issues that may materially impact on the sources and maximize recoveries. It also directs monitors, reviews and considers and maximize receiver the members and

local regulatory and the Barclays Group Corporate Governance guidelines

The Board of Directors is committed to the creation and sustenance of shareholder value and ensuring that the Bank's conduct in all areas is beyond reproach

Main board The Board of Directors is led by an independent non-executive chairman, thereby ensuring effective and constructive checks and balances between the Managing Director and Board Chairman. The Directors held 2 Board meetings as at 30 June 2013 during which policies governing the Bank were discussed, among other things. Special focus was also given to the strategies of the Bank with 2 Board business review and strategy sessions having been held in the period under review. The Board comprised 3 executive directors and 5 independent non-executive directors.

The Board has delegated some of its duties and responsibilities to sub-committees to ensure the efficient discharge of the same. The ultimate responsibility of running the Bank however still remains with the Board. The sub-committee the Board are as detailed below.

Audit Committee The primary functions of the Committee are to review the company's accounting policies, the contents of the financial reports, disclosure controls and procedures, management's approach to internal controls, the adequacy and scope of the external audi iternal audit functions, compliance with regulatory and financial reporting requirements, oversee the relationship with the company's external auditors, as well as providing assurance to the Board that management's control assurance processes are being implemented and are complete and effective. At each meeting, the Committee reviews reported and noted weaknesses in controls and any deficiencies in systems and the remediation plans to address them. The Committee also monitors the ethical conduct of the Bank, its executives and senior officers and advises the Board as to whether or not the Bank is complying with the aims and objectives for which it has been established. During the period under review, there were no material losses as a result of internal control breakdowns. The committee is wholly composed of independent non-executive directors. The members of the Committee as at 30 June 2013 were:-

A. I. Lawson (Chairman) F. Dube E Fundira

present and future quality of the Bank's Credit risk management. The Committee comprised two executive members and two independent non-executive directors. The members of the Committee as at 30 June 2013 were:-

E Fundira (Chairman) Prof. H C Sadza G T Guvamatanga J. Phiri

Loans Review Committee This Committee has the overall responsibility for the complete review of the quality of the Bank's loan portfolio to ensure that the lending function conforms to sound lending policies and keeps the Board and management adequately informed on noted risks. It assists the Board with discharging its responsibility to review the quality of the Bank's loan portfolio. At every meeting, it reviews the quality of the loan portfolio with a view to ensuring compliance with the banking laws and regulations and all other applicable laws as well as internal policies. The Committee comprises two independent nonexecutive directors and one executive director. The members of the Committee as at 30 lune 2013 were:

C.F. Dube (Chairman) S Matsekete

Human Resources and Nominations Committee The Human Resources Committee assists the Board in the review of critical personnel issues as well as acting as a Remuneration and Terminal Benefits Committee. The Committee reviews and approves overall recommendations on employee remuneration as well as approving managerial appointments. The Committee ensures that the remuneration of directors is in line with the nature and size of the operations of the Bank as well as the Bank's performance. In addition, the Committee also considers nominations to the Board and succession planning for the Board. The Committee comprises two independent non-executive directors and one executive director. The members of the Committee as at 30 June 2013

Prof H C Sadza (Chairman) A S Mandiwanza G T Guvamatanga

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### Corporate Governance Statement (continued)

Executive Committee (EXCO) The Executive Committee is the operational management forum responsible for the delivery of the Bank's business plans. The Executive Committee acts as a link between the Board and management and is responsible for implementation of operational plans, annual budgeting and periodic review of strategic plans, as well as identification and management of key risks. The Executive Committee also reviews and approves guidelines for employee remuneration. The Executive Committee assists the Managing Director to manage the Bank, to guide and control the overall direction of the business of the Bank and acts as a medium of communication and co-ordination between business units and the Board. The Committee is composed of executive directors and senior management.

### Assets and Liabilities Committee (ALCO)

Assets and Liabilities Committee (ALCO) ALCO is tasked with ensuring the achievement of sustainable and stable profits within a framework of acceptable financial risks and controls. ALCO ensures maximization of the value that can be generated from active management of the Bank's balance sheet and financial risk within agreed risk parameters. It manages the funding and investment of the Bank's balance sheet, liquidity and cash flow, as well as exposure of the Bank to interest rate, exchange rate, market and other related risks. It ensures that the Bank adopts the most appropriate strategy in terms of the mix of assets and liabilities given its expectation of the future and potential consequences of interest rate movements, liquidity constraints and foreign exchange exposure and capital adequacy. It also ensures that strategies conform to the Bank's risk appetite and level of exposure as determined by the Risk Management Committee. The Committee comprises executive directors and heads of functions key to the proper discharge of the Committee's responsibilities.

Risk Management Committee (also known as Risk and Control Committee) This Committee ensures that the management and operation of the Bank's business is done within the governance and control framework established by Barclays and other regulatory bodies. It determines and approves business level policies, ensuring consistency with the Barclays Group policies. It assists the Board of Directors in the discharge of its duties relating to corporate accountability and associated risks in terms of management assurance and reporting. At every meeting, the Committee reviews internal audit reports and assesses the integrity of the risk control systems as well as ensuring that the practice of corporate accountability and reporting of specific associated risks, including emerging risks and their potential impact. The Committee comprises executive directors and management.

## Board and Committee Attendance

| Main Board                              |                |               |              |
|---|----------------|---------------|--------------|
| Name                                    | Total Meetings | Total Present | Total Absent |
| A. S. Mandiwanza                        | 4              | 4             | Nil          |
| C. F Dube<br>H. C. Sadza                | 4              | 3<br>3<br>3   | 1            |
| E Fundira                               | 4              | n c           | 1            |
| G. T. Guvamatanga                       | 4              | 4             | Nil          |
| J Phiri                                 | 4              | 2             | 2            |
| A.I.Lawson                              | 4              | 4             | Nil          |
| S Matsekete                             | 4              | 4             | Nil          |
| Audit Committee                         |                |               |              |
| Name                                    | Total Meetings | Total Present | Total Absent |
| A. I. Lawson                            | 2              | 2             | Nil          |
| E. Fundira<br>C. F. Dube                | 2<br>2<br>2    | 2             | Nil          |
| C. F. Dube                              | Z              | 2             | Nil          |
| Human Resources & Nominations Committee |                |               |              |
| Name                                    | Total Meetings | Total Present | Total Absent |
| H C Sadza                               | 1              | 1             | Nil          |
| A.S. Mandiwanza<br>G. T. Guvamatanga    | 1              | 1             | Nil          |
| 5                                       | 1              | I             | INII         |
| Credit Committee                        |                |               |              |
| Name                                    | Total Meetings | Total present | Total Absent |
| E.Fundira<br>H.C. Sadza                 | 9              | 9             | Nil          |
| J. Phiri                                | 9              | 1             | 2            |
| G.T.Guvamatanga                         | 9              | 5             | Nil          |
| Loans Review Committee                  |                |               |              |
| Name                                    | Total Meetings | Total Present | Total Absent |
| C. F. Dube                              | 2              | 2             | Nil          |
| A. I. Lawson                            | 2<br>2<br>2    | 2             | Nil          |
| S Matsekete                             | 2              | 2             | Nil          |

### rd Evaluation

**Board Evaluation** The Board conducts an annual peer based evaluation of the effectiveness of its operations. The process entails the members collectively evaluating the effectiveness of the Board as well as each other individually as the members. The evaluation considers specific criteria such as structure of the Board, effectiveness of committees, strategic leadership, corporate responsibility, attendance and participation of members and overall weaknesses noted. Action plans are put in place to address identified weaknesses with a view to continuously improving the performance of the Board and the individual members. The Board Evaluation for 2012 was conducted and concluded in the first half of 2013 and the results of the evaluation were submitted to the Reserve Bank of Zimbabwe as per regulatory requirements.

### **Directors Shareholding**

The following is a schedule of the directors' shareholdings in the Bank as at 30 June 2013

| A.S Mandiwanza  | 5 117  |
|-----------------|--------|
| C.F Dube        | Nil    |
| Prof H.C Sadza  | Nil    |
| E Fundira       | 2 130  |
| G T Guvamatanga | Nil    |
| S Matsekete     | 10 000 |
| J. Phiri        | Nil    |
| A.I. Lawson     | 15 542 |
|                 |        |

Annual Financial Statements The Directors are responsible for the preparation and integrity of the interim financial statements and related financial information contained in this report. The financial statements are prepared in accordance with generally accepted local and international accounting practices and they incorporate full and responsible disclosure to ensure that the information contained therein is both relevant and reliable.

### Statement of Financial Position as at 30 lune 2013

|   | Note                         | 30.06.2013<br>US\$  | 30.06. 2012<br>US\$  | 31.12. 2012<br>US\$  |
|---|------------------------------|---|--|--|
| Assets<br>Cash and bank balances<br>Loans and advances to banks<br>Loans and advances to customers<br>Derivative assets<br>Investment securities<br>Other assets<br>Current income tax asset<br>Investment property<br>Property and equipment<br>Total assets | 3<br>4<br>5<br>9<br>10<br>11 | 130,449,635<br>160,998<br>97,471,468<br>83,706<br>13,112,349<br>6,291,179<br>244,358<br>20,670,000<br>21,095,514<br>289,579,207 | 137,277,205<br>11,458<br>59,272,421<br>27,258<br>12,289,732<br>5,179,462<br>137,909<br>15,000,000<br>22,081,417<br>251,276,862 | 128,111,891<br>300,983<br>91,744,792<br>3,435<br>14,509,647<br>5,385,467<br>-<br>20,670,000<br>20,800,708<br>281,526,923 |
| Liabilities<br>Derivative liabilities<br>Balances due to group companies<br>Deposits from banks<br>Deposits from customers<br>Other liabilities<br>Current income tax liabilities<br>Deferred income tax liabilities<br>Total liabilities                     | 12<br>13<br>16               | 81,660<br>327,264<br>379,318<br>230,088,419<br>12,846,696<br>4,128,194<br>247,851,551   | 71,157<br>58,543<br>202,807,830<br>8,907,558<br>4,978,015<br>216,823,103   | 221,485<br>958<br>224,778,193<br>11,561,969<br>285,191<br>4,150,514<br>240,998,310                                       |
| Equity<br>Share capital<br>Share premium<br>Other reserves<br>Retained earnings<br>Total equity   | 17<br>17<br>17               | 215,306<br>23,642,135<br>13,345,819<br>4,524,396<br>41,727,656  | 215,306<br>23,642,135<br>8,396,319<br>2,199,999<br>34,453,759  | 215,306<br>23,642,135<br>13,153,197<br>3,517,975<br>40,528,613   |
| Total equity and liabilities  |                              | 289,579,207   | 251,276,862  | 281,526,923  |

By Order of the Board

Wellington Chimwaradze

Company Secretary

9 August 2013

### Statement of Profit & Loss and Other Comprehensive Income for the half year ended 30 June 2013

|   | Note | 30.06.2013<br>US\$                   | 30.06. 2012<br>US\$                 | 31.12. 2012<br>US\$  |
|---|------|--------------------------------------|-------------------------------------|--|
| Interest and similar income<br>Interest and similar expense   |      | 7,017,549<br>(1,247,297)             | 5,396,809<br>(1,113,952)            | 9,906,870<br>(2,264,439)   |
| Net interest income   |      | 5,770,252                            | 4,282,857                           | 7,642,431  |
| Impairment losses on loans and advances   | 23   | (223,441)                            | (285,680)                           | (532,182)  |
| Net interest income after loan impairment losses  |      | 5,546,811                            | 3,997,177                           | 7,110,249  |
| Non-funded income<br>Total income   | 18   | 13,740,218<br>19,287,029             | 13,517,310<br>17,514,487            | 29,987,271<br>37,097,520   |
| Operating expenses  | 19   | (18,146,360)                         | (16,683,215)                        | (34,044,957)   |
| Profit before income tax  |      | 1,140,669                            | 831,272                             | 3,052,563  |
| Income tax expense  | 15   | (296,452)                            | (359,839)                           | (927,650)  |
| Profit for the period   |      | 844,217                              | 471,433                             | 2,124,913  |
| Other comprehensive income<br>Gain on disposal of available -for-sale financial assets reclassi-<br>fied to other income<br>Gain on available -for-sale financial assets<br>Tax effect thereof<br>Property revaluation surplus<br>Tax effect thereof<br>Total other comprehensive income for the period, net of tax |      | 478,986<br>(144,657)<br>-<br>334,329 | 259,405<br>(82,278)<br>-<br>177,127 | (9,495)<br>630,522<br>(191,367)<br>4,017,808<br>(811,856)<br>3,635,612 |
| Total comprehensive income for the period   |      | 1,178,546                            | 648,560                             | 5,760,525  |
| Basic earnings per share (US cents)<br>Diluted earnings per share (US cents)  |      | 0.04<br>0.04                         | 0.02<br>0.02                        | 0.10<br>0.10   |

### Statement of Cash Flows for the half year ended 30 June 2013

|   | Note | 30.06.2013<br>US\$ | 30.06. 2012<br>US\$ | 31.12. 2012<br>US\$ |
|---|------|--------------------|---------------------|---------------------|
| Cash flow from operating activities                           |      |                    |                     |                     |
| Profit before income tax                                      |      | 1,140,669          | 831,272             | 3,052,563           |
| Adjustments for non-cash items:                               |      |                    |                     |                     |
| Impairment losses on loans and advances                       |      | 223,441            | 285,680             | 532,182             |
| Depreciation of property and equipment                        | 11   | 1,072,774          | 840,967             | 1,857,827           |
| Impairment of equipment charge                                |      | -                  | 25,892              | 25,892              |
| Impairment reversal of property                               |      | -                  | -                   | (247,000)           |
| Loss/ (profit) on disposal of property and equipment          |      | 34.652             | (9,226)             | (86,825)            |
| Gain on disposal of equity investment reclassified from other |      | - /                | (-, -)              | (                   |
| comprehensive income  |      | -                  | -                   | (9,495)             |
| Accrued interest – Government bonds                           |      | (154,958)          | -                   | -                   |
| Staff loan prepayment amortisation                            |      | (5,403)            | (63,084)            | (21,881)            |
| Medical aid accrual fund                                      |      | 780,433            | 350,689             | 1,694,797           |
| Share options   |      | 32,310             | 65,537              | 93,470              |
| Derivative asset  |      | (2,046)            | (27,258)            | (3,435)             |
|   |      | ,                  | ,                   | ,                   |

### erating activities before changes in working capital

### Cash flow from investing activities

| Purchase of property and equipment           |
|--|
| Proceeds from sale of property and equipment |
| Purchase of investment securities            |
| Proceeds from sale of investment             |
| Net cash used in investing activities        |
| Net cash used in investing activities        |

Net decrease in cash and cash equivalents

Cash and cash equivalents at the beginning of the period Other changes on cash and cash equivalents Cash and cash equivalents at the end of the period

|     | 3,121,872  | 2,300,469   | 6,888,095  |
|-----|--|---|--|
|     | (5,944,714)<br>(905,712)<br>5,310,226<br>761,029<br>(992,976)<br>1,349,725 | (977,341)<br>10,246,892<br>209,616<br>(10,889,399)<br>724,896<br>(302,183)<br>1,312,950 | (33,737,417)<br>10,246,892<br>159,425<br>11,080,964<br>2,040,888<br>(1,333,471)<br>(4,654,624) |
| 11  | (1,421,454)<br>19,221<br>-<br>(1,402,233)                                  | (1,822,598)<br>24,082<br>(10,245,376)<br>-<br>(12,043,892)                              | (3,045,302)<br>183,042<br>(10,245,376)<br>26,630<br>(13,081,006)                               |
|     | (52,508)   | (10,730,942)  | (17,735,630)   |
| 3.1 | 130,221,673<br>(8,379)<br>130,160,786                                      | 147,661,105<br>228,800<br>137,158,963   | 147,661,105<br>296,198<br>130,221,673  |

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## Statement of Changes In Equity

|   | Share capital<br>US\$   | Share<br>premium<br>US\$      | Available for<br>sale reserves<br>US\$ | Non-<br>distributable<br>reserves<br>US\$ | Property<br>Revaluation<br>Reserve<br>US\$ | General<br>reserves<br>US\$ | Accumulated<br>profits<br>US\$    | Share option<br>reserve<br>US\$             | Total<br>US\$                                  |
|---|-------------------------|-------------------------------|--|---|--|-----------------------------|-----------------------------------|---|--|
| Balance at 1 January 2012   | 215,273                 | 23,640,259                    | 567,236                                | 6,632,717                                 | -  | 6,235                       | 1,730,778                         | 718,368                                     | 33,510,866                                     |
| Comprehensive income<br>Profit for the period<br>Other comprehensive income   | -                       | -                             | -                                      | -   | -  | -                           | 471,433                           | -   | 471,433  |
| Fair value gain on available-for-sale-financial assets, net of income tax<br>Regulatory impairment allowances<br>Total comprehensive income for the period<br>Transactions with owners  | -                       | -                             | 177,127<br>-<br>177,127                | -   |  | 2,212<br>2,212              | (2,212)<br>469,221                | -<br>-<br>-                                 | 177,127<br>-<br>648,560                        |
| Employee share option scheme:<br>- value of employee services charged to income statement<br>- group share based payments<br>- transfer to share capital and share premium on exercise of options<br>Adjustment to cash balances<br>Balance at 30 June 2012 | -<br>33<br>-<br>215,306 | -<br>1,876<br>-<br>23,642,135 | -<br>-<br>-<br>744,363                 | -<br>-<br>228,800<br>6,861,517            | -<br>-<br>-                                | -<br>-<br>-<br>8,447        | -<br>-<br>-<br>2,199,999          | 23,977<br>41,556<br>(1,909)<br>-<br>781,992 | 23,977<br>41,556<br>-<br>228,800<br>34,453,759 |
| Balance at 1 January 2013<br>Comprehensive income   | 215,306                 | 23,642,135                    | 996,896                                | 7,796,469                                 | 3,205,952                                  | 343,951                     | 3,517,975                         | 809,929                                     | 40,528,613                                     |
| Profit for the period<br>Other comprehensive income<br>Fair value gain on available-for-sale-financial assets, net of income tax<br>Realisation of revaluation surplus, net of tax<br>Regulatory impairment allowances                                      | -                       | -                             | -<br>334,329<br>-                      |   | (25,710)                                   | -<br>-<br>(136,494)         | 844,217<br>-<br>25,710<br>136,494 | -   | 844,217<br>334,329<br>-                        |
| Total comprehensive income for the period<br>Transactions with owners<br>Employee share option scheme:<br>- value of employee services charged to income statement  | -                       | -                             | 334,329                                | -   | (25,710)                                   | (136,494)                   | 1,006,421                         | - 20,817                                    | 1,178,546<br>20,817                            |
| <ul> <li>group share based payments</li> <li>transfer to share capital and share premium on exercise of options</li> <li>Adjustment to cash balances</li> <li>Balance at 30 June 2013</li> </ul>  | -<br>-<br>215,306       | -<br>-<br>23,642,135          | -<br>-<br>1,331,225                    | -<br>(11,813)<br>7,784,656                | -<br>-<br>3,180,242                        | -<br>-<br>207,457           | -<br>-<br>4,524,396               | 11,493<br>-<br>842,239                      | 11,493<br>(11,813)<br>41,727,656               |

## Notes to the financial statements for the half year ended 30 June 2013

1. General information Barclays Bank of Zimbabwe Limited ('the Bank') provides retail, corporate and investment banking services in Zimbabwe. The Bank which is incorporated and domiciled in Zimbabwe is a registered commercial Bank under the Zimbabwe Banking Act, Chapter (24:20). The ultimate parent company is Barclays Bank Plc. The Bank has a primary listing on the Zimbabwe Stock Exchapter Zimbabwe Stock Exchange.

The unaudited financial statements for the half year were approved for issue by the Board of Directors on 9 August 2013.

### 2. Basis of preparation

2.1 Statement of compliance The Bank's unaudited financial statements have been prepared in accordance with International Accounting Standard, ("IAS") 34, "Interim Financial Reporting" as issued by the International Accounting Standards Board ("IAS") and in a manner required by the Zimbabwe Companies Act (Chapter 24.03) and the Zimbabwe Banking Act (Chapter 24.20).

- 2.2 Basis of measurement
  The unaudited financial statements have been prepared on the historical cost basis except for the following:

  Available-for-sale financial assets measured at fair value;
  Investment property is measured at fair value;
  The liability for pensioners' medical aid is recognised as the present value of expected future medical payments based on employee life expectancy;
  Derivative assets measured at fair value; and
  Buildings are measured using the revaluation model. Revaluations are done after every 3 years.

2.3 Functional and presentation currency These unaudited financial statements are presented in United States of America dollars (US\$) which is the Bank's functional currency.

2.4 Accounting policies The accounting policies applied in the preparation of the unaudited financial statements are consistent with prior year.

### 3. Cash and bank balances

|   | 30.06.2013               | 30.06.2012               | 31.12.2012               |
|---|--------------------------|--------------------------|--------------------------|
|   | US\$                     | US\$                     | US\$                     |
| Cash on hand<br>Balances with the Central Bank other than mandatory reserve<br>deposits | 25,445,513<br>86,664,761 | 33,181,339<br>88,772,144 | 56,494,955<br>51,560,655 |
| Bank balances due from group companies (Note 8.4)                                       | 18,127,073               | 15,323,722               | 20,056,281               |
| Other bank balances   | 212,288                  | -                        | -                        |
| Total cash and bank balances – statement of financial position                          | 130,449,635              | 1 <b>37,277,205</b>      | 128,111,891              |
| Current<br>Non-current<br>Total   | 130,449,635              | 137,277,205              | 128,111,891              |

### 3.1. Cash and cash equivalents

Cash and cash equivalents comprise balances with less than three months maturity from the date of acquisition, including cash on hand, deposits held on call with other banks and other short-term highly liquid investments with original maturities of three months or less.

|   | 30.06.2013  | 30.06.2012  | 31.12.2012  |
|---|-------------|-------------|-------------|
|   | US\$        | US\$        | US\$        |
| Cash and bank balances (Note 3)                         | 130,449,635 | 137,277,205 | 128,111,891 |
| Loans and advances to banks (Note 4)                    | 160,998     | 11,458      | 300,983     |
| Bank balances due to group companies (Note 8.4)         | (70,529)    | (71,157)    | (221,485)   |
| Deposits from other banks (Note 12)                     | (379,318)   | (58,543)    | (958)       |
| Treasury bills (Note 6.2)                               | -           | -           | 2,031,242   |
| Total cash and cash equivalents-statement of cash flows | 130,160,786 | -           | 130,221,673 |

| 6. Investment securities   |  |   |  |
|--|--|---|--|
|  | 30.06.2013<br>US\$   | 30.06.2012<br>US\$  | 31.12.2012<br>US\$   |
| Held-to-maturity investment securities<br>Available-for-sale investment securities<br>At end of period       | 10,400,334<br>2,712,015<br>13,112,349  | 10,401,190<br>1,888,542<br>12,289,732   | 10,245,376<br>4,264,271<br>14,509,647  |
| 6.1 Held-to-maturity investment securities   |  |   |  |
|  | 30.06.2013<br>US\$   | 30.06.2012<br>US\$  | 31.12.2012<br>US\$   |
| At J January<br>Additions<br>Accrued interest<br>At end of period<br>Current<br>Non-current<br>Total         | 10,245,376<br>-<br>154,958<br>10,400,334<br>3,228,571<br>7,171,763<br>10,400,334   | -<br>10,245,376<br>155,814<br>10,401,190<br>155,814<br>10,245,376<br>10,401,190 | 10,245,376<br>10,245,376<br>3,073,613<br>7,171,763<br>10,245,376                                       |
| 6.2 Available-for-sale Investment securities   |  |   |  |
|  | 30.06.2013<br>US\$   | 30.06.2012<br>US\$  | 31.12.2012<br>US\$   |
| As at 1 January<br>Additions<br>Sale and redemption<br>Gains from changes in fair value<br>Impairment losses | 4,264,271<br>(2,031,242)<br>478,986  | 1,629,137<br>-<br>259,405   | 1,629,137<br>2,031,242<br>(26,630)<br>630,522  |
| At end of period<br>Treasury bills<br>Equity Investments<br>Total  | 2,712,015<br>2,712,015<br>2,712,015  | 1,888,542<br>1,888,542<br>1,888,542<br>1,888,542                                | 4,264,271<br>2,031,242<br>2,233,029<br>4,264,271   |
| Current<br>Non-Current<br>Total  | 2,712,015<br>2,712,015   | -<br>1,888,542<br>1,888,542   | 2,031,242<br>2,233,029<br>4,264,271  |
| 6.3 Assets and liabilities measured at fair value at 30 June   | 2013   |   |  |
| Derivative assets  | Level 1 Level 2<br>- 83.706  |   | <b>Total</b><br>83,706   |
| Investment securities - equity2Total assets 30 June 20132Total assets 30 June 20121                          | .645,058 83,700<br>.645,058 83,700<br>.818,389 27,258<br>.162,193 3,435<br>- 81,660<br>- 842,233<br>- 923,895<br>- 781,992<br>- 781,992<br>- 809,925 | 66,957<br>66,957<br>70,153<br>70,836<br>-<br>-                                  | 2,712,015<br>2,795,721<br>1,915,800<br>2,236,464<br>81,660<br>842,239<br>923,899<br>781,992<br>809,929 |

### Total liabilities 31 December 2012 6.4 Valuation techniques and inputs

Level 2 items

Share options are valued using the Black Scholes model.

4. Loans and advances to banks

|   | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$              |
|---|--------------------|--------------------|---------------------------------|
| Items in course of collection from other banks<br>Placements with other banks | 160,998            | 11,458             | 300,983                         |
| Included in cash and cash equivalents<br>Loans and advances to other banks    | 160,998<br>160,998 | 11,458<br>11,458   | <mark>300,983</mark><br>300,983 |
| Less: allowance for impairment<br>Total                                       | 160,998            | 11,458             | 300,983                         |
| Current   | 160,998            | 11,458             | 300,983                         |
| Non-current   | -                  | -                  | -                               |
| Total   | 160,998            | 11,458             | 300,983                         |

### 5. Loans and advances to customers

|  | 30.06.2013<br>US\$       | 30.06.2012<br>US\$      | 31.12.2012<br>US\$       |
|--|--------------------------|-------------------------|--------------------------|
| Personal lending<br>Wholesale and corporate loans and advances | 15,364,120<br>83.985.834 | 5,687,956<br>54.883.370 | 13,467,781<br>79,889,617 |
| Gross loans and advances to customers (Note 23.1a)             | 99,349,954               | 60,571,326              | 93,357,398               |
| Less allowance for impairment (Note 23.1g)                     | (1,768,846)              | (1,298,905)             | (1,545,405)              |
| Interest in suspense<br>Loans and advances to customers        | (109,640)<br>97,471,468  | 59,272,421              | (67,201)<br>91,744,792   |
| Current  | 75,983,827               | 56,155,539              | 67,183,119               |
| Non-current  | 21,487,641               | 3,116,882               | 24,561,673               |
| Total  | 97,471,468               | 59,272,421              | 91,744,792               |

Derivative financial instruments are valued using the discounted cash flow method. This represents the present value of the positive or negative cash flows, which would have occurred if the rights and obligations arising from that instrument were closed out in an orderly market place transaction at reporting date.

### Level 3 items

Quantitative information about fair value measurements using significant unobservable inputs (Level 3)

| Description                      | Fair value at<br>30 June 2013 | Valuation technique | Unobservable<br>input | Range (weighted average) |
|----------------------------------|-------------------------------|---------------------|-----------------------|--------------------------|
| Investment securities - equities | US\$66,957                    | Net asset value     | n/a                   | n/a                      |

The Bank has determined that the reported net asset value represents fair value at the end of the reporting period.

### 6.5 Reconciliation of level 3 items

|   | 30.06.2013         | 30.06.2013 | 30.06.2012         | 30.06.2012 |
|---|--------------------|------------|--------------------|------------|
|   | Available for sale | Total      | Available for sale | Total      |
|   | Financial assets   | assets     | Financial assets   | assets     |
|   | US\$               | US\$       | US\$               | US\$       |
| Balance at 1 January                      | 70,836             | 70,836     | 88,423             | 88,423     |
| Total losses – other comprehensive income | (3,879)            | (3,879)    | (18,270)           | (18,270)   |
| At end of period                          | 66,957             | 66,957     | 70,153             | 70,153     |

A further analysis of loans and advances is included on Note 23.

## BARCLAYS

## Notes to the financial statements

The following table shows the sensitivity of level 3 measurements to changes in fair value where fair value changes by

| 10 /6   |                    |                                    |   |
|---|--------------------|------------------------------------|---|
|   | Favo               | 6.2013<br>ourable<br>anges<br>US\$ | 30.06.2013<br>Unfavourable<br>Changes<br>US\$ |
| Available-for-sale financial assets   |                    | 6,696                              | (6,696)                                       |
| 7. Investment in subsidiary companies   |                    |                                    |   |
|   | 30.06.2013<br>US\$ | 30.06.2012<br>US\$                 | 31.12.2012<br>US\$                            |
| Fincor Finance Corporation Limited 100% (2012-100%)<br>Barclays Merchant Bank Limited 100% (2012-100%)<br>Brains Computer Processing (Private) Limited 100% (2012-100%) | -                  | -                                  | -   |
| All subsidiaries are incorporated and domiciled in Zimbabwe are currently   | dormant and        | their assets a                     | nd liabilities are                            |

immateria

**8. Related party balances and transactions** The Bank is controlled by Afcarme Zimbabwe Holdings (Private) Limited incorporated and domiciled in Zimbabwe which owns 68% (2012:68%) of the ordinary shares. The remaining 32% of the shares are widely held. The ultimate parent of the Bank is Banclays Bank Plc incorporated in the United Kingdom. There are other companies which are related to Barclays Bank of Zimbabwe Limited through common shareholdings or common directorships. In the normal course of business, placings of foreign currencies made with group companies are at market interest rates. The volumes of related party transactions, outstanding balances at year-end and related expense and income for the year are as follows:

### 8.1 Loans and advances to related parties other than common directorship/trusteeship

|                                    | Directors and other key management |                                 |                    |  |
|------------------------------------|------------------------------------|---------------------------------|--------------------|--|
|                                    | 30.06.2013<br>US\$                 | personnel<br>30.06.2012<br>US\$ | 31.12.2012<br>US\$ |  |
| Loans outstanding at 1 January     | 520,775                            | 95,001                          | 95,001             |  |
| Loans issued during the year       | 37,670                             | 361,694                         | 509,740            |  |
| Loan repayments during the year    | (64,739)                           | (38,080)                        | (83,966)           |  |
| Loans outstanding at end of period | 493,706                            | 418,615                         | 520,775            |  |
| Current                            | 129,272                            | 85,426                          | 124,658            |  |
| Non-current                        | 364,434                            | 333,189                         | 396,117            |  |
| Total                              | 493,706                            | 418,615                         | 520,775            |  |
| Interest income earned             | 14,148                             | 6,668                           | 19,692             |  |

The loans advanced to directors and other key management personnel of \$261,728 are secured and the balance of \$231,978 is not secured. No impairment losses have been recognised in respect of loans advanced to related parties (2012: nil)

8.2 Intra-group exposures The Bank, during the ordinary course of business did not advance loans and/or guarantees to other group companies and their directory

### 8.3 Deposits from related parties other than common directorship/trusteeship

|   | Directors and other key management<br>personnel                |   |   |  |
|---|--|---|---|--|
|   | 30.06.2013<br>US\$   | 30.06.2012<br>US\$  | 31.12.2012<br>US\$                                      |  |
| Deposits at 1 January<br>Deposits received during the period<br>Deposits repaid during the period<br>Deposits at end of period<br>Current<br>Non-current<br>Total<br>Interest expense on deposits | 209,906<br>1,437,655<br>(1,530,964)<br>116,597<br>116,597<br>- | 7,113<br>649,272<br>(646,797)<br>9,588<br>9,588<br>-<br>9,588 | 7,113<br>2,517,358<br>(2,314,565)<br>209,906<br>209,906 |  |

The above deposits are unsecured, carry no interest and are repayable on demand.

### 8.4 Balances with group companies

|  | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|--|--------------------|--------------------|--------------------|
| Bank balances due from group companies (Note 3)  | 18,127,073         | 15,323,722         | 20,056,281         |
| Bank balances due to group companies (Note 3)    | (70,529)           | (71,157)           | (221,485)          |
| Other balances due to group companies            | (256,735)          | -                  | -                  |
| Other balances due from group companies (Note 9) | 1,453,116          | -                  | 1,453,116          |
| Total  | 19,252,925         | 15,252,565         | 21,287,912         |

No impairment losses have been recognised for bank balances due from group companies.

### 8.5 Key management compensation

|   | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|---|--------------------|--------------------|--------------------|
| Salaries and other short-term employee benefits | 623,731            | 542,199            | 1,193,555          |
| Post-employment benefits                        | 60,496             | 55,569             | 118,424            |
| Share-based payments                            | -                  | -                  | 311,852            |
| Termination benefits                            | -                  | -                  | -                  |
| Total   | 684,227            | 597,768            | 1,623,831          |

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities of the Bank directly or indirectly. These included the Managing Director, Chief Finance Officer, Risk Director, Banking Divisional Director, Commercial Divisional Director, Head of Operations, Chief Technology Officer, Head of Human Resources, Head of Compliance and Company Secretary.

8.6 Balances with related parties-related through common directorship/trusteeship

|                                 | 30.0                        | 5.2013                                 | 30.0                    | 6.2012                        | 31.12                       | 2.2012  |
|---------------------------------|-----------------------------|--|-------------------------|-------------------------------|-----------------------------|---|
|                                 | Deposits<br>US\$            | Loan<br>advances<br>US\$               | Deposits<br>US\$        | Loan<br>advances<br>US\$      | Deposits<br>US\$            | Loan<br>advances<br>US\$                            |
| Current<br>Non-current<br>Total | 1,232,778<br>-<br>1,232,778 | 19,937,145<br>12,600,000<br>32,537,145 | 903,166<br>-<br>903,166 | 14,984,750<br>-<br>14,984,750 | 3,049,982<br>-<br>3,049,982 | 18,532,145<br>14,155,458<br><mark>32,687,603</mark> |

Deposits, loans and advances were made on terms equivalent to those that prevail in arm's length transactions.

### 30.06.2013 30.06.2012 31.12.2012

### 11. Property and equipment

Half year ended 30 June 2013

|  | Lease<br>hold<br>Land<br>US\$ | Buildings<br>US\$                      | Computers<br>US\$                                       | Other<br>equipment<br>US\$                              | Furniture<br>and<br>fittings<br>US\$    | Motor<br>vehicles<br>US\$                               | Totals<br>US\$   |
|--|-------------------------------|--|---|---|---|---|--|
| Net book value at 1 January<br>2013<br>Additions<br>Revaluation surplus<br>Disposals<br>Depreciation charge on<br>disposals<br>Depreciation charge | 43,414<br>-<br>-<br>-<br>-    | 15,907,502<br>-<br>-<br>-<br>(162,312) | 990,708<br>767,909<br>(325,785)<br>287,539<br>(249,115) | 1,548,660<br>160,338<br>(21,752)<br>11,601<br>(240,214) | 255,992<br>95,678<br>-<br>-<br>(69,565) | 2,054,432<br>397,529<br>(34,800)<br>29,323<br>(351,568) | 20,800,708<br>1,421,454<br>(382,337)<br>328,463<br>(1,072,774) |
| Closing net book amount  | 43,414                        | 15,745,190                             | 1,471,256   | 1,458,633   | 282,105                                 | 2,094,916   | 21,095,514   |
| At 30 June 2013<br>Cost or valuation<br>Accumulated depreciation<br>and impairment<br>Net book amount  | 43,414<br>-<br>43,414         | 15,907,502<br>(162,312)<br>15,745,190  | 2,737,055<br>(1,265,799)<br>1,471,256                   | 2,483,092<br>(1,024,459)<br>1,458,633                   | 743,722<br>(461,617)<br>282,105         | 3,566,680<br>(1,471,764)<br>2,094,916                   | 25,481,465<br>(4,385,951)<br>21,095,514                        |
| There is no impairment of pro  | pperty and e                  | auipment rea                           | uired from an   | assessment  | done as at ba                           | alance sheet o  | date.  |

### 12. Deposits from other banks

|                               | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|-------------------------------|--------------------|--------------------|--------------------|
| Items in course of collection | 379,318            | 58,543             | 958                |
| Deposits from other banks     | -                  | -                  | -                  |
| Other money-market deposits   | -                  | -                  | -                  |
| Total                         | 379,318            | 58,543             | 958                |
| Current                       | 379,318            | 58,543             | 958                |
| Non-current                   | -                  | -                  | -                  |
| Total                         | 379,318            | 58,543             | 958                |

The above comprises financial instruments classified as liabilities at amortised cost. Fair value of deposits from banks approximate carrying amount because of their short tenure.

### 13. Deposits from customers

Deposits due to customers are primarily composed of amounts payable on demand

|  | 30.06.2013<br>US\$                     | 30.06.2012<br>US\$             | 31.12.2012<br>US\$                   |
|--|--|--------------------------------|--------------------------------------|
| Large corporate customers:<br>- Current/settlement accounts<br>- Time<br>Small to medium enterprises ("SMEs"): | 125,692,561<br>1,955,988               | 113,416,840<br>-               | 122,814,653<br>1,300,000             |
| - Current/settlement accounts<br>- Time  | 28,234,406                             | 26,099,904<br>-                | 25,680,884<br>-                      |
| Retail customers:<br>- Current/demand accounts<br>- Time<br>Total  | 71,726,406<br>2,479,058<br>230,088,419 | 63,291,086<br>-<br>202,807,830 | 74,881,684<br>100,972<br>224,778,193 |
|  |  |                                |                                      |

Deposits due to customers only include financial instruments classified as liabilities at amortised cost. Fair value of deposits from customers approximates carrying amount because of their short tenure. Included in customer accounts are deposits of US\$1,171,521 (2012: US\$1,689,256) held as collateral for loans advanced and letters of credit.

| 13.1 Concentrations of customer deposits were as follows: |                    |     |                    |     |                    |     |
|---|--------------------|-----|--------------------|-----|--------------------|-----|
| Industry/Sector   | 30.06.2013<br>US\$ | %   | 30.06.2012<br>US\$ | %   | 31.12.2012<br>US\$ | %   |
| Trade and services  | 75,548,598         | 33  | 76,775,655         | 38  | 70,290,529         | 31  |
| Energy and minerals                                       | 4,410,816          | 2   | 9,658,345          | 5   | 965,772            | -   |
| Agriculture   | 3,441,873          | 1   | 4,438,981          | 2   | 9,470,774          | 4   |
| Construction and property                                 | 1,013,569          | -   | 1,398,386          | 1   | 2,064,374          | 1   |
| Light and heavy industry                                  | 16,217,369         | 8   | 14,801,956         | 7   | 13,426,380         | 7   |
| Physical persons  | 74,205,464         | 32  | 52,482,944         | 26  | 74,982,656         | 33  |
| Transport and distribution                                | 38,829,830         | 17  | 26,009,811         | 12  | 38,605,959         | 17  |
| Financial services  | 16,420,900         | 7   | 15,728,159         | 8   | 14,971,749         | 7   |
| State   | -                  | -   | 1,513,593          | 1   | -                  | -   |
| Total   | 230,088,419        | 100 | 202,807,830        | 100 | 224,778,193        | 100 |

14. Other financial liabilities During the period, the Bank did not carry financial liabilities whose carrying amount was different from their fair value.

15. Income tax expense: Current income tax and deferred income tax on temporary differences have been fully provided for. Deferred income tax is calculated using the liability method.

|   | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|---|--------------------|--------------------|--------------------|
| Income tax expense:<br>Current income taxes on income for the reporting period<br>Deferred income tax: origination and reversal of temporary dif- | 463,428            | 248,134            | 1,702,523          |
| ferences  | (166,976)          | 111,705            | (774,873)          |
| Income tax  | 296,452            | 359,839            | 927,650            |
| The income tax rate applicable to the Bank's 2012 income is 25 75%  | (2012.25 75%)      |                    |                    |

e income tax rate applicable to the Bank's 2013 income is 25,75% (2012:25,75%).

|  | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|--|--------------------|--------------------|--------------------|
| Accrued expenses                                 | 1,424,886          | 919,811            | 883,960            |
| Internal accounts including bank cheques account | 5,224,345          | 3,770,161          | 5,464,582          |
| Future medical aid liability                     | 4,754,433          | 2,629,892          | 3,974,000          |
| Other provisions                                 | 1,443,032          | 1,587,694          | 1,239,427          |
| Total  | 12,846,696         | 8,907,558          | 11,561,969         |
| Current  | 8.407.587          | 6,560,690          | 7.902.969          |
| Non-current                                      | 4.439.109          | 2.346.868          | 3.659.000          |
| Total  | 12,846,696         | 8,907,558          | 11,561,969         |

|                            | 03\$      | 03\$      | 034       |
|----------------------------|-----------|-----------|-----------|
| Prepayments and stationery | 811,794   | 1,072,674 | 794,906   |
| Card transactions          | 1,438,566 | -         | 1,278,595 |
| Other debtors              | 3,409,331 | 3,245,920 | 2,689,651 |
| Remittances in transit     | 317       | 999       | 1,449     |
| Staff loans prepayment     | 631,171   | 859,869   | 620,956   |
| Total                      | 6,291,179 | 5,179,462 | 5,385,467 |
| Current                    | 5,869,560 | 5,179,462 | 4,964,397 |
| Non-current                | 421,619   | -         | 421,070   |
| Total                      | 6,291,179 | 5,179,462 | 5,385,467 |
|                            |           |           |           |

Included in other debtors is a receivable from Barclays Bank Plc of US\$1,453,116 for compensation of loss of custody business.

### 10. Investment property

9. Other assets

|   | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|---|--------------------|--------------------|--------------------|
| Investment property at fair value as at 1 January     | 20,670,000         | 15,000,000         | 15,000,000         |
| Net gains from fair value adjustment                  | -                  | -                  | -                  |
| Transfers from property and equipment                 | -                  | -                  | 5,670,000          |
| Other changes   | -                  | -                  | -                  |
| Investment property at fair value as at end of period | 20,670,000         | 15,000,000         | 20,670,000         |

Barclays Bank jointly controls a property in Victoria Falls with the Barclays Bank Staff Pension Fund. The Bank's share (50%) of the Investment property was valued at US\$15 million as at 30 June 2013 (2012:US\$15million). Investment property generated net rental income of US\$106,468.

The approval from the Reserve Bank of Zimbabwe to hold the property was extended to 31 December 2013. In the meantime options to dispose of the property are being evaluated.

16. Other liabilities

17. Share capital and other reserves

### 17.1 Share capital

|  | Number of shares<br>(millions) | Ordinary shares<br>US\$ | Share premium<br>US\$ | Total<br>US\$   |
|--|--------------------------------|-------------------------|-----------------------|-----------------|
| Authorised shares<br>Ordinary shares of USc0.01<br>Issued shares | 5,000                          | 500,000                 | -                     | 500,000         |
| At 1 January 2013<br>Employee share option scheme:               | 2,153                          | 215,306                 | 23,642,135            | 23,857,441      |
| Proceeds from shares issued<br>At 30 June 2013                   | 2,153                          | 215,306                 | 23,642,135            | -<br>23,857,441 |

### 17.2 Other reserves

|                              | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|------------------------------|--------------------|--------------------|--------------------|
| Non distributable reserve    | 7,784,656          | 6,861,517          | 7,796,469          |
| Property revaluation reserve | 3,180,242          | -                  | 3,205,952          |
| Available-for-sale reserve   | 1,331,225          | 744,363            | 996,896            |
| Share option reserve         | 842,239            | 781,992            | 809,929            |
| General reserve              | 207,457            | 8,447              | 343,951            |
| Total                        | 13,345,819         | 8,396,319          | 13,153,197         |

The unissued share capital is under the control of the directors subject to the restrictions imposed by the Zimbabwe Companies Act (Chapter 24.03), Zimbabwe Stock Exchange Listing requirements and the Articles and Memorandum of Association of the Bank.

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### Notes to the financial statements for the half year ended 30 June 2013 (continued)

### 18. Non-funded income

|   | 30.06.2013<br>US\$                                  | 30.06.2012<br>US\$                                  | 31.12.2012<br>US\$                                       |
|---|---|---|--|
| Ledger fees<br>Cash withdrawal fees<br>Other fee and commission income  | 3,069,817<br>4,458,502<br>4,473,745                 | 3,337,694<br>4,103,104<br>4,384,968                 | 8,860,262<br>8,225,900<br>7,808,901<br>1,453,116         |
| Custody compensation<br>Net foreign exchange income<br>Rental income<br>Profit on disposal of assets<br>Total   | 1,344,194<br>393,960<br>-<br>13,740,218             | -<br>1,295,685<br>386,633<br>9,226<br>13,517,310    | 2,710,240<br>842,027<br>86,825<br>29,987,271             |
| 19. Operating expenses  | 15,740,216  | 15,517,510  | 29,967,271   |
| 19.1 Staff costs  |   |   |  |
|   | 30.06.2013<br>US\$                                  | 30.06.2012<br>US\$                                  | 31.12.2012<br>US\$                                       |
| Salaries and allowances<br>Social security costs<br>Share options granted to directors and employees<br>Pension costs: defined contribution plans<br>Post employment medical benefits<br>Directors' remuneration: | 8,145,695<br>35,559<br>32,310<br>738,374<br>923,421 | 7,773,423<br>22,588<br>65,537<br>632,914<br>501,694 | 14,863,017<br>45,527<br>93,470<br>1,402,162<br>2,009,597 |
| Directors remuneration:<br>Fees - for services as directors<br>Other – for services as management<br>Total staff costs  | 44,812<br>221,762<br>10,141,933                     | 48,626<br>182,493<br>9,227,275                      | 105,604<br>405,923<br>18,925,300                         |
| 19.2 Other administrative expenses include:   |   |   |  |
|   | 30.06.2013  | 30.06.2012  | 31.12.2012   |

### 31.12.2012 US\$ US\$ US\$ Property and equipment -repairs and maintenance -depreciation 494.084 578,902 1 344 083 1,072,77 840,967 1,883,719 -other property costs -impairment of equipment (reversal)/charge Security costs 627,709 680,570 1,172,895 25,892 958,907 (247,000) 2,016,096 955,158 Communications costs 718,900 546,085 1,913,960 Auditor's remuneration:--current year audit fees 22,149 149,213 -prior year audit fees 94.554 76,803 30.466 20,040 1,209,762 19,548 1,175,697 49,505 2,360,517 other Operating lease payments Other operating expenses 2 758 585 2,583,281 4,446,203 Total other administrative ex Total staff costs (note 19.1) oenses 8,004,427 10,141,933 Total operating expens 18.146.360

### 20. Assets under custody

|   | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |  |
|---|--------------------|--------------------|--------------------|--|
| Fees and commission income earned (included in other fees and commission note 18) | 139,268            | 357,469            | 658,906            |  |
| Total funds under custody   | 97,676,978         | 233,786,723        | 60,748,989         |  |
| The Rapk provides custody and trustee convices to third parties                   | which involve the  | Rank making allo   | cation nurchase    |  |

The Bank provides custody and trustee services to third parties, which involve the Bank making allocation, purchas and sale transactions based on client instructions and holding assets (mainly share certificates) on behalf of customers.

### 21. Loan commitments, guarantees and other financial facilities

At period end, the contractual amounts of the Bank's contingent liabilities and commitments to extend credit to customers, guarantees and other facilities were as follows:

|  | 30.06.2013 | 30.06.2012 | 31.12.2012        |
|--|------------|------------|-------------------|
|  | US\$       | US\$       | US\$              |
| Loan commitments                         | 29,809,300 | 23,754,859 | 37,293,026        |
| Guarantees and standby letters of credit | 1,519,690  | 4,650,325  | 2,394,524         |
| Total                                    | 31,328,990 | 28,405,184 | <b>39,687,550</b> |

### 22. Segment analysis

22. Segment analysis Management has determined the operating segments based on the reports reviewed by the Executive Committee, which is responsible for allocating resources to the reportable segments and assesses their performance. All operating segments used by the Bank meet the definition of a reportable segment under IFRS 8 (Operating segments). The Executive Committee assesses the performance of the operating segments based on a measure of profit or loss. This measurement basis excludes the effects of non-recurring expenditure from the operating segments such as restructuring costs and legal expenses. The measure also excludes the effects of equity-settled share-based payments and unrealised gains or losses on financial instruments.

- The Bank has three main business segments
  Retail banking incorporating direct debit facilities, private customer current accounts, savings, deposits, investment savings products, custody, credit and debit cards, consumer loans;
  Corporate banking incorporating direct debit facilities, current accounts, deposits, overdrafts, loan and other credit facilities and foreign currency products;
  Treasury incorporating financial instruments and foreign currency trading. Treasury also includes the management of the overall bank operating asset balances and balance sheet structure.

Revenue allocated to the segments is from external customers who are domiciled in Zimbabwe. There were no trading revenues from transactions with a single external customer that amounted to 10% or more of the Bank's revenues. Costs incurred by support functions are allocated to the three main business segments on the basis of determined cost drivers.

**22.1 Segment results of operations** The segment information provided to the Executive Committee for the segments for the half year ended 30 June 2013 is as follows:-

| 30 June 2013   | Retail<br>banking<br>US\$  | Corporate<br>banking<br>US\$  | Treasury<br>banking<br>US\$   | Total<br>US\$   |
|--|--|---|---|---|
| Net interest income from external customers<br>Loan impairment charges<br>Net fee and commission income<br>Other income<br>- Staff costs<br>- General and administrative expenses<br>- Depreciation<br>- Other operating expenses<br>Operating (loss)/profit | 1,103,652<br>(162,591)<br>8,352,841<br>79,803<br>(6,929,683)<br>(1,943,117)<br>(728,636)<br>(2,488,654)<br>(2,716,385) | 4,314,852<br>(60,850)<br>3,803,701<br>33,856<br>(2,613,118)<br>(510,340)<br>(261,699)<br>(1,095,183)<br>3,611,219 | 351,748<br>1,068,803<br>401,214<br>(599,132)<br>(701,434)<br>(82,439)<br>(192,925)<br>245,835 | 5,770,252<br>(223,441)<br>13,225,345<br>514,873<br>(10,141,933)<br>(3,154,891)<br>(1,072,774)<br>(3,776,762)<br>1,140,669 |
| Income tax credit/(expense)<br>Total assets<br>Total liabilities   | 690,546<br>33,001,228<br>86,129,781  | (929,889)<br>82,087,876<br>141,616,193  | (57,109)<br>174,490,103)<br>20,105,577  | (296,452)<br>289,579,207<br>247,851,551   |

**Risk mitigation policies** The Bank uses a range of policies and practices to mitigate credit risk. The most traditional of these is taking of security for funds advanced and credit scoring all customer borrowing applications and only lending to those which meet the preset criteria. The Bank monitors cash flows and utilisation against limits to identify customers under stress and takes corrective action in consultation with the customer. The Bank has Credit Risk and Loans Review Committees, chaired by non-executive directors to monitor the risks. In measuring credit risk of loans and advances the Bank reflects three components: components

- onents; the probability of default by the client or counterparty on its contractual obligations; current exposures to the counterparty and its likely future development; and the likely recovery ratio on the defaulted obligations ii) iii)

Principal collateral types used for loans and advances are

- Mortgages over residential and commercial properties; and Charges over business assets such as premises, inventory and accounts receivable; moveable assets and shares.
- Legal department is responsible for conducting sufficient legal review to confirm that the approved collateral is legally effective. Value of loan to value of security is assessed on grant date and continuously monitored. Each customer, based on their probability of default, is graded into one of the internal grades, reflecting their credit quality.

Impairment and provisioning policies ("EWL") The Bank maintains an Early Warning List, ("EWL") for those customers who are believed to be facing difficulties. Customers are categorised into EWL 1-3. Those in EWL1 have temporary problems and the risk of default is low. EWL2 implies there are doubts that the customer will pay but the risk of default is medium. EWL3 implies that there are doubts that the customer will pay and the risk of default is high.

Internal policies allow for the calculation of identified and unidentified impairment (on homogenous portfolios). Unidentified impairment is also calculated on each portfolio level. The Bank has a monitoring mechanism in place which grades its assets into various categories as prescribed by the regulator in the banking regulations. An impairment allowance is then raised in compliance with the banking regulations and International Financial Reporting Standards.

The following tables below analyse credit risk exposure to loans and advances in detail

### 23.1(a) Loans and advances are summarised as follows:

|  | 30.06   | .2013                                     | 30.06.2                                       | 2012                                      | 31.12.2                                       | 2012                                      |
|--|---|---|---|---|---|---|
|  | Loans and<br>advances to<br>customers<br>US\$ | Loans and<br>advances to<br>banks<br>US\$ | Loans and<br>advances to<br>customers<br>US\$ | Loans and<br>advances<br>to banks<br>US\$ | Loans and<br>advances to<br>customers<br>US\$ | Loans and<br>advances<br>to banks<br>US\$ |
| Neither past due nor impaired  | 98,213,177                                    | 160,998                                   | 59,009,906                                    | 11,458                                    | 92,302,280                                    | 300,983                                   |
| Past due but not impaired<br>(note 23.1c)<br>Individually impaired     | -   | -   | 880,725                                       | -   | -   | -   |
| (note 23.1d)   | 1,136,777                                     | -   | 680,695                                       | -   | 1,055,118                                     | -   |
| Gross value of loans and<br>advances<br>Less: allowance for impairment | 99,349,954                                    | 160,998                                   | 60,571,326                                    | 11,458                                    | 93,357,398                                    | 300,983                                   |
| (note 23.1g)<br>Interest in suspense                                   | (1,768,846)<br>(109,640)                      | -   | (1,298,905)<br>-                              | -   | (1,545,405)<br>(67,201)                       | -   |
| Net value of loans and advances  | 97,471,468                                    | 160,998                                   | 59,272,421                                    | 11,458                                    | 91,744,792                                    | 300,983                                   |

The Bank secures its loans and advances with liens over residential or commercial property, stock or other financial securities but is generally not permitted to sell or re-pledge the security in the absence of default by the owner of the collateral. The Bank has an internal rating scale which is mapped onto the Basel II grading system. Balances in neither past due nor impaired category are investment grade, those in past due but not impaired category are standard monitoring grade and individually impaired is default grade.

23.1(b) Loans and advances neither past due nor impaired Loans and advances neither past due nor impaired and which are not part of renegotiated loans are considered to be investment grade. Past due loans and advances are those whose repayments (capital and interest) are outstanding for more than 30 days. Such loans are either impaired or renegotiated (note 23.1f).

23.1 (c) Loans and advances past due but not impaired Late processing and other administrative delays on the side of the borrower can lead to a financial asset being past due but not impaired. Loans and advances less than 90 days past due are not considered impaired, unless other information is available to indicate the contrary.

|                                   | Personal<br>loans<br>US\$ | 30.06.2013<br>Wholesale<br>and<br>corporate<br>loans<br>US\$ | Total<br>US\$ | Personal<br>loans<br>US\$ | 30.06.2012<br>Wholesale<br>and<br>corporate<br>loans<br>US\$ | Total<br>US\$ | Personal<br>loans<br>US\$ | 31.12.2012<br>Wholesale<br>and<br>corporate<br>loans<br>US\$ | Total<br>US\$ |
|-----------------------------------|---------------------------|--|---------------|---------------------------|--|---------------|---------------------------|--|---------------|
| Up to 1 month                     | -                         | -  | -             | -                         | 880,725  | 880,725       | -                         | -  | -             |
| 1-3 months                        | -                         | -  | -             | -                         | -  | -             | -                         | -  | -             |
| 3-6 months                        | -                         | -  | -             | -                         | -  | -             | -                         | -  | -             |
| 6-12 months                       | -                         | -  | -             | -                         | -  | -             | -                         | -  | -             |
| Over 12 months                    | -                         | -  | -             | -                         | -  | -             | -                         | -  | -             |
| Total<br>Fair value of collateral | -                         | -  | -             | -                         | 880,725  | 880,725       | -                         | -  | -             |
| Amount under<br>collateralisation | -                         | -  | -             | -                         | -  | -             | -                         | -  | -             |

### 23.1(d) Loans and advances individually impaired

|  |                           | · · · · ·  | 1.1                  |                           |  |                      |                           |  |                      |
|--|---------------------------|--|----------------------|---------------------------|--|----------------------|---------------------------|--|----------------------|
|  | Personal<br>Ioans<br>US\$ | 30.06.2013<br>Wholesale<br>and<br>corporate<br>loans<br>US\$ | Total<br>US\$        | Personal<br>Ioans<br>US\$ | 30.06.2012<br>Wholesale<br>and<br>corporate<br>loans<br>US\$ | Total<br>US\$        | Personal<br>loans<br>US\$ | 31.12.2012<br>Wholesale<br>and<br>corporate<br>loans<br>US\$ | Total<br>US\$        |
| Gross carrying<br>amount<br>Less allowance for | 104,342                   | 1,032,435  | 1,136,777            | 25,319                    | 655,376  | 680,695              | 64,384                    | 990,734  | 1,055,118            |
| impairment<br>Net carrying<br>amount           | (19,202)<br>85,140        | (665,727)<br>366,708   | (684,929)<br>451,848 | (3,497)<br>21,822         | (440,494)<br>214,882   | (443,991)<br>236,704 | (6,006)<br>58,378         | (654,558)<br>336,176   | (660,564)<br>394,554 |

23.1(e) Non-performing loans and advances These are loans and overdrafts on which interest is no longer accrued or included in income unless the customer pays back. These non-performing (past due) assets include balances where the principal amount and / or interest is due and unpaid for 90 days or more

### cial risk manage

23. Financial risk management The Bank's business involves taking on risks in a targeted manner and managing them professionally. The core functions of the Bank's risk management are to identify all key risks for the Bank, measure these risks, manage the risk positions and determine capital allocations. The Bank regularly reviews its risk management policies and systems to reflect changes in markets, products and best practice.

The Bank's aim is to achieve an appropriate balance between risk and return and minimise potential adverse effects on the Bank's financial performance

The Bank defines risk as the possibility of losses or profits foregone, which may be caused by internal or external factors. The Board provides written principles for overall risk management, as well as written policies covering specific areas, such as foreign exchange risk, interest rate risk and credit risk. Internal audit is responsible for the independent review of risk management and the control environment.

The risks arising from financial instruments to which the Bank is exposed include credit risk, liquidity risk, market risk and operational risk. Also discussed below are strategic, legal, reputational risk elements and detailed policies on risk mitigation.

### 23.1 Credit ris

Credit risk is the risk that the Bank's customers, clients or counterparties default on their loan or credit commitments. Default occurs when counterparties are not able or willing to pay interest, repay capital or otherwise fulfil their contractual obligations under loan agreements or other credit facilities.

|  | 03\$      | 022       | 034       |
|--|-----------|-----------|-----------|
| Total non-performing loans and receivables | 724,768   | 655,376   | 990,734   |
| Less specific allowance for impairment     | (484,663) | (440,494) | (654,558) |
| Net carrying amount                        | 240,105   | 214,882   | 336,176   |

23.1(f) Loans and advances renegotiated During the half year ended 30 June 2013, the Bank did not have any renegotiated loans and advances to customers and banks.

### 23.1(g) Allowance for impairment

### Reconciliation of allowance for impairment

|   | 30.06.2  | 2013   | 30.06.2   | 2012  | 31.12   | .2012  |
|---|--|--|---|---|---|--|
|   | Specific<br>allowance<br>for<br>impairment<br>US\$ | Collective<br>allowance<br>for<br>impairment<br>US | Specific<br>allowance<br>for<br>impaiment<br>US\$ | Collective<br>allowance<br>for<br>impaiment<br>US\$ | Specific<br>allowance<br>for<br>impaiment<br>US\$ | Collective<br>allowance<br>for<br>impairment<br>US\$ |
| Balance at 1 January<br>Income received on claims<br>previously written off | 660,564<br>-                                       | 884,841<br>-                                       | 164,629   | 848,594   | 164,629   | 848,594<br>-   |
| New allowance<br>Increase in impairment<br>allowances                       | 37,301   | 712,097  | 279,619<br>2,459                                  | 6,320   | 455,891<br>40,044                                 | 36,247   |
| Release<br>Amounts written off  | (12,936)   | (513,021)  | (2,716)   | -   | -   | -  |
| At end of period  | 684,929  | 1,083,917  | 443,991   | 854,914   | 660,564   | 884,841  |

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### Notes to the financial statements for the half year ended 30 June 2013 (continued)

### Reconciliation of allowance by nature of advance

|   | Other<br>personal<br>lendings<br>US\$ | Wholesale<br>corporate<br>loans<br>US\$ | Total<br>US\$             |
|---|---------------------------------------|---|---------------------------|
| As at 1 January 2013  | 19,845                                | 1,525,560                               | 1,545,405                 |
| Charge for the period   | 162,590                               | 60,851                                  | 223,441                   |
| New allowance<br>Increase in impairment allowances<br>Release | 176,091<br>(13,501)                   | 573,307<br>(512,456)                    | -<br>749,398<br>(525,957) |
| Amounts written off during the period.                        | -                                     | -                                       | -                         |
| At 30 June 2013   | 192/125                               | 1 586 /11                               | 1 768 846                 |

Impairment allowances are determined in terms of the requirements of IAS 39, "Financial Instruments: Recognition and Measurement." Impairment allowances in excess of this, as required by the banking regulations, are accounted for as a transfer from distributable reserves to general reserves. Assets are written off when it is considered that recovery is no longer possible or when the cost to recover exceeds the amount to be recovered.

23.1(h) Repossessed collateral During the period, the Bank did not repossess any assets held as collateral on loans and advances to customers.

### 23.1(i) Credit risk concentration

| Industry/Sector            | 30.06.2013<br>Loans and<br>advances<br>US\$ | %   | 30.06.2012<br>Loans and<br>advances<br>US\$ | %   | 31.12.2012<br>Loans and<br>advances<br>US\$ | %   |
|----------------------------|---|-----|---|-----|---|-----|
| Trade and services         | 9,858,979                                   | 10  | 11,569,512                                  | 20  | 11,666,582                                  | 12  |
| Energy and minerals        | -   | -   | -   | -   | -   | -   |
| Agriculture                | 11,926,016                                  | 12  | 11,202,219                                  | 19  | 13,078,243                                  | 15  |
| Construction and property  | -   | -   | -   | -   | -   | -   |
| Light and heavy industry   | 39,373,967                                  | 40  | 23,379,248                                  | 39  | 31,173,378                                  | 33  |
| Physical persons           | 15,364,120                                  | 15  | 5,687,956                                   | 8   | 13,467,781                                  | 14  |
| Transport and distribution | 22,826,872                                  | 23  | 8,732,391                                   | 14  | 23,971,414                                  | 26  |
| Financial services         | -   | -   | -   | -   | -   | -   |
| State                      | -   | -   | -   | -   | -   | -   |
| Gross amount               | 99,349,954                                  | 100 | 60,571,326                                  | 100 | 93,357,398                                  | 100 |
| Less impairment allowance  | (1,768,846)                                 |     | (1,298,905)                                 | -   | (1,545,405)                                 | -   |
| Interest in suspense       | (109,640)                                   |     | -   | -   | (67,201)                                    |     |
| Net amount                 | 97,471,468                                  |     | 59,272,421                                  | -   | 91,744,792                                  | -   |
|                            |   |     |   |     |   |     |

### 23.1(i) Profile of credit risk as at 30 June 2013

| Industry/Sector               | Total loans<br>US\$ | Past due<br>Impaired loans<br>US\$ | Write offs/<br>(recoveries)<br>US\$ | Impairment<br>allowance<br>US\$ |
|-------------------------------|---------------------|------------------------------------|-------------------------------------|---------------------------------|
| Trade and services            | 9,858,979           | 274,835                            | -                                   | 245,759                         |
| Energy and minerals           | -                   | -                                  | -                                   | -                               |
| Agriculture                   | 11,926,016          | 757,600                            | -                                   | 419,968                         |
| Construction and property     | -                   | -                                  | -                                   | -                               |
| Light and heavy industry      | 39,373,967          | -                                  | -                                   | -                               |
| Physical persons              | 15,364,120          | 104,342                            | -                                   | 19,202                          |
| Transport and distribution    | 22,826,872          | -                                  | -                                   | -                               |
| Financial services            | -                   | -                                  | -                                   | -                               |
| State                         | -                   | -                                  | -                                   | -                               |
| Other                         | -                   | -                                  | -                                   | -                               |
| Gross amount at end of period | 99,349,954          | 1,136,777                          | -                                   | 684,929                         |

**23.2 Liquidity risk** Liquidity risk is the risk that the Bank may fail to meet its payment obligations when they fall due and to replace funds when they are withdrawn, the consequences of which may be the failure to meet the obligations to repay deposits and fulfil commitments to lend.

23.2(a) Liquidity risk management process The Bank identifies this risk through periodic liquidity gap analysis and the maturity profile of assets and liabilities. Where major gaps appear, action is taken in advance to close or minimise the gaps. The Bank's Assets and Liabilities Committee ("ALCO") monitors and manages liquidity risk.

The Bank's liquidity management process as carried out by the ALCO and Treasury units includes: Day to day funding and monitoring future cash flows to ensure that funding requirements are met; Maintaining a high balance of cash that can easily be liquidated as protection against unforeseen funding gaps; Monitoring balance sheet liquidity ratios against internal and regulatory benchmarks; Limits are set to control liquidity risk; Early warning indicators are set to identify the emergence of increased liquidity risk Sources of liquidity are regularly reviewed by ALCO to maintain a wide diversification of source of funding.

### 23.2(b) Liquidity ratios

|                                      | 30.06.2013<br>US\$ | 30.06.2012<br>US\$ | 31.12.2012<br>US\$ |
|--------------------------------------|--------------------|--------------------|--------------------|
| Cash and bank balances               | 130,449,635        | 137,277,205        | 128,111,891        |
| Loans and advances to banks          | 160,998            | 11,458             | 300,983            |
| Deposits from banks                  | (379,318)          | (58,543)           | (958)              |
| Bank balances due to group companies | (70,529)           | (71,157)           | (221,485)          |
| Treasury bills                       | -                  | -                  | 2,031,242          |
| Total liquid assets                  | 130,160,786        | 137,158,963        | 130,221,673        |
| Deposits from customers              | 225,653,373        | 202,807,830        | 223,377,221        |
| Other money market deposits          | 4,435,046          | -                  | 1,400,972          |
| Total liabilities to the public      | 230,088,419        | 202,807,830        | 224,778,193        |
| Liquidity ratio                      | 57%                | 68%                | 58%                |
| RBZ Minimum                          | 30%                | 27.5%              | 30%                |

23.2(c) Liquidity profiling as at 30 June 2013 The amounts disclosed in the table below are the contractual undiscounted cash flows. The assets which are used to manage liquidity risk which is mainly cash are also included on the table based on the contractual maturity profile.

|                              |         |        |           | 6 months |        |        |       |
|------------------------------|---------|--------|-----------|----------|--------|--------|-------|
|                              | Up to 1 | 1 to 3 | 6 months  | to       | 1 to 5 | Over 5 |       |
|                              | month   | months | to 1 year | 1 year   | years  | years  | Total |
|                              | US\$    | US\$   | ÚS\$      | ÚS\$     | ÚS\$   | ÚS\$   | US\$  |
| On halance cheet items as at |         |        |           |          |        |        |       |

On balance sheet items-as at 30.06.2013

The Bank determines ideal weights for maturity time buckets which are used to benchmark the actual maturity profile. Maturity mismatches across the time buckets are managed through the tenor of new advances and the profile of time deposits by ALCO and should the need arise through support from Barclays Africa.

**23.3 Market Risk** The Bank takes on exposure to market risks, which is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risks arise from open positions in interest rate, currency and equity products, all of which are exposed to general and specific market movements and changes in the level of volatility of market rates or prices such as interest rates, credit spreads, foreign exchange rates and equity products.

The Bank separates exposures to market risk into either trading or banking book. The Bank does not have a trading book. All the market risk is arising from the banking book which includes the retail and wholesale banking assets.

23.3(a) Market risk measurement techniques The Bank applies a 'value at risk' ("VaR") methodology to its banking portfolios to estimate the market risk of positions held and the maximum losses expected, based upon a number of assumptions for various changes in market conditions. The measurement techniques used to measure and control market risk include:

(i) Daily Value at Risk ("DVaR") Value at Risk ("VaR") is a statistically based estimate of the potential loss on the current portfolio from adverse market movements. It expresses the maximum amount the Bank might lose but only to a certain level of confidence. There is therefore a statistical probability that actual loss could be greater than the 'VaR' estimate. The 'VaR' model makes assumptions on the pattern of market movements based on historical holding periods. The use of this approach does not prevent losses outside of these limits.

In the event of more significant market movements, 'DVaR' is an estimate of the potential loss which might arise from unfavourable market movements, if the current positions were held unchanged for one business day, measured to a confidence of 99%. Daily losses exceeding the 'DVaR' figure are likely to occur, on average twice in every 100 business day. days

### (ii) Stress tests

(ii) Suess tests Interest rate stress risk is the daily monitoring of the potential loss if there is a large interest rate movement (expected once in every five years). Stress tests provide an indication of losses that could arise in extreme positions.

Foreign exchange stress risk is the potential loss against the Bank if there is a large foreign exchange movement (expected once in every five years).

(iii) Annual Earnings at Risk ("AEaR") AEaR measures the sensitivity of annual earnings to shocks in the market rates at the 99th percentile for change over a one year period. This shock is consistent with the standardised interest rate shock recommended by Basel II framework for assessing banking book interest rate risk.

(iv) Economic capital Economic capital methodologies are used to calculate risk sensitive capital allocations for businesses incurring market risk. Consequently the businesses incur capital charges related to their market risk. The table below summarises the DVaR statistics for the Bank. The assumed interest volatility for the DVaR is the daily volatility of 5% and 10% for long dated and short dated instruments observed over a period of one year.

| One day risk<br>Type of risk or activity<br>Currency<br>Interest<br>Aggregate VaR at 30 June 2013  | High<br>US\$<br>1,129<br>516,052<br>517,181     | Medium<br>US\$<br>252<br>141,684<br>141,936 | Low<br>US\$<br>200<br>(614,003)<br>(613,803) | Half<br>year-end<br>US\$<br>242<br>(614,003)<br>(613,761)     |
|--|---|---|--|---|
| Two week risk<br>Type of risk or activity<br>Currency<br>Interest<br>Aggregate VaR at 30 June 2013 | High<br>US\$<br>3,569<br>1,631,901<br>1,635,470 | Medium<br>US\$<br>798<br>448,044<br>448,842 | Low<br>US\$<br>(1,941,646)<br>(1,941,013)    | Half<br>year-end<br>US\$<br>766<br>(1,941,646)<br>(1,940,880) |

ALCO, together with the Market Risk Department, closely monitors this risk. The Bank is satisfied with its risk management processes and systems in place which have enabled the Bank to minimise losses

**23.4 Interest rate risk** Interest rate risk is the risk that the Bank will be adversely affected by changes in the level or volatility of market interest rates. The Bank is exposed to various risks associated with the effects of fluctuations in the prevailing levels of market interest rates on its financial position and cash flows. The responsibility of managing this risk lies with the Assets and Liabilities Committee (ALCO)

On a day to day basis, risks are managed through a number of management committees. Through this process, the Bank monitors compliance within the overall risk policy framework and ensures that the framework is kept up to date. Risk management information is provided on a regular basis to the Risk and Control Committee and the Board.

The table below summarises the Bank's interest rate risk exposure

| Ac at | F 20 | lune | 20 | 12 |
|-------|------|------|----|----|
|       |      |      |    |    |

| As at 50 June 2015                                   |                          |                          |                                  |                                  |                         |                         |                                    |                         |
|--|--------------------------|--------------------------|----------------------------------|----------------------------------|-------------------------|-------------------------|------------------------------------|-------------------------|
|  | Up to 1<br>month<br>US\$ | 1 to 3<br>months<br>US\$ | 6 months<br>to<br>1 year<br>US\$ | 6 months<br>to<br>1 year<br>US\$ | 1 to 5<br>years<br>US\$ | Over 5<br>years<br>US\$ | Non<br>interest<br>bearing<br>US\$ | Total<br>US\$           |
| Assets   |                          |                          |                                  |                                  |                         |                         |                                    |                         |
| Cash and bank balances                               | 105,004,122              | -                        | -                                | -                                | -                       | -                       | 25,445,513                         | 130,449,635             |
| Investment securities<br>Derivative asset            | 154,958                  | -                        | 3,073,613                        | -                                | 7,173,763               | -                       | 2,712,015<br>83,706                | 13,112,349<br>83,706    |
| Loans and advances to banks<br>Loans and advances to | 160,998                  | -                        | -                                | -                                | -                       | -                       | -                                  | 160,998                 |
| customers<br>Other assets                            | 97,471,468               | -                        | -                                | -                                | -                       | -                       | 6.291.179                          | 97,471,468<br>6,291,179 |
| Current income tax assets                            | -                        | -                        | -                                | -                                | -                       | -                       | 244,358                            | 244,358                 |
| Investment property                                  | -                        | -                        | -                                | -                                | -                       | -                       | 20,670,000                         | 20,670,000              |
| Property and equipment                               | -                        | -                        | -                                | -                                | -                       | -                       | 21,095,514                         | 21,095,514              |
| Total assets<br>Liabilities<br>Balances due to group | 202,791,546              | -                        | 3,073,613                        | -                                | 7,171,763               | -                       | 76,542,285                         | 289,579,207             |
| companies  | 327,264                  | -                        | -                                | -                                | -                       | -                       | -                                  | 327,264                 |
| Derivative liabilities                               | -                        | -                        | -                                | -                                | -                       | -                       | 81,660                             | 81,660                  |
| Deposits from banks                                  | 379,318                  | -                        | -                                | -                                | -                       | -                       | -                                  | 379,318                 |
| Deposits from customers                              | 229,965,368              | 122,051                  | -                                | 1,000                            | -                       | -                       | -                                  | 230,088,419             |
| Other liabilities                                    | -                        | -                        | -                                | -                                | -                       | -                       | 12,846,696                         | 12,846,696              |
| Deferred income tax liabilities                      | -                        | -                        | -                                | -                                | -                       | -                       | 4,128,194                          | 4,128,194               |
| Total liabilities                                    | 230,671,950              | 122,051                  | -                                | 1,000                            |                         | -                       | 17,056,550                         | 247,851,551             |
| Interest rate re-pricing gap                         | (27,880,404)             | (122,051)                | 3,073,613                        | (1,000)                          | 7,171,763               | -                       | 59,485,735                         | 41,727,656              |
| Cumulative gap                                       | (27880.404)              | (28,002,455)             | (24928.842)                      | (24 929 842)                     | (17758.079)             | (17758.079)             | 41,727656                          |                         |

| Balances due to group companies | 327,264      | -            | -            | -                                     | -          | -           | 327,264     |  |
|---------------------------------|--------------|--------------|--------------|---------------------------------------|------------|-------------|-------------|--|
| Deposits from banks             | 379,318      | -            | -            | -                                     | -          | -           | 379,318     |  |
| Deposits from customers         | 229,968,815  | 123,217      | 1,034        | -                                     | -          | -           | 230,093,066 |  |
| Other liabilities               | 7,104,719    | 15,400       | 547,753      | 676,284                               | 1,261,296  | 3,241,244   | 12,846,696  |  |
| Total liabilities-(contractual  |              |              |              |                                       |            |             |             |  |
| maturity)                       | 237,780,116  | 138,617      | 548,787      | 676,284                               | 1,261,296  | 3,241,244   | 243,646,344 |  |
| Assets held for managing        |              |              |              |                                       |            |             |             |  |
| liquidity risk (contractual     |              |              |              |                                       |            |             |             |  |
| Cash and bank balances          | 130.449.635  |              |              | _                                     | _          | -           | 130.449.635 |  |
| Loans and advances to banks     | 160,998      | _            | _            | -                                     | -          | _           | 160,998     |  |
| Loans and advances to customers | 42.376.676   | 9.727.969    | 23,335,156   | 6.403.420                             | 23.423.813 | 145.308     | 105.412.342 |  |
| Current income tax assets       |              | 244.358      |              |                                       |            | -           | 244.358     |  |
| Government bonds                | 154.958      |              | 3.229.855    | 117.822                               | 7.433.020  | -           | 10.935.655  |  |
| Other assets                    | 1.866.114    | -            | -            | -                                     | -          | -           | 1.866.114   |  |
| Total assets                    | 175.008.381  | 9.972.327    | 26.565.011   | 6.521.242                             | 30,856,833 | 145.308     | 249,069,102 |  |
| Liquidity gap                   | (62,771,735) | 9,833,710    | 26,016,224   | 5,844,958                             | 29,595,537 | (3,095,936) | 5,422,758   |  |
| Cumulated liquidity gap         | (62,771,735) | (52,938,025) | (26,921,801) | (21,076,843)                          | 8.518.694  | 5.422.758   |             |  |
| 1 - 9 5 1                       |              |              |              | · · · · · · · · · · · · · · · · · · · |            |             |             |  |

Contingent liabilities and commitments

| Assets                           | Up to 1<br>month<br>US\$ | 1 to 3<br>months<br>US\$ | 6 months<br>to 1 year<br>US\$ | 6 months<br>to<br>1 year<br>US\$ | 1 to 5<br>years<br>US\$ | Over 5<br>years<br>US\$ | Total<br>US\$ |
|----------------------------------|--------------------------|--------------------------|-------------------------------|----------------------------------|-------------------------|-------------------------|---------------|
| Guarantees and letters of credit | 382,315                  | 350,000                  | 1,500                         | 785,875                          | -                       | -                       | 1,519,690     |
| Commitment to lend               | 29,809,300               | -                        | -                             | -                                | -                       | -                       | 29,809,300    |
| Total assets<br>Liabilities      | 30,191,615               | 350,000                  | 1,500                         | 785,875                          | -                       | -                       | 31,328,990    |
| Guarantees and letters of credit | 382,315                  | 350,000                  | 1,500                         | 785,875                          | -                       | -                       | 1,519,690     |
| Commitment to lend               | 29,809,300               | -                        | -                             | -                                | -                       | -                       | 29,809,300    |
| Total liabilities                | 30,191,615               | 350,000                  | 1,500                         | 785,875                          | -                       | -                       | 31,328,990    |
| Liquidity gap                    | -                        | -                        | -                             | -                                | -                       | -                       | -             |

The Bank's interest rate risk position is shown below:

|                   | 30.06.2     | 30.06.2013  |             | 30.06.2012  |             | 31.12.2012  |  |
|-------------------|-------------|-------------|-------------|-------------|-------------|-------------|--|
|                   | Impact on   |  |
|                   | earnings    | capital     | earnings    | capital     | earnings\$  | capital     |  |
| 1000 bps increase | (3,070,000) | (3,070,000) | (1,427,180) | (1,427,180) | (1,435,030) | (1,435,030) |  |
| 1000 bps decrease | 3,070,000   | 3,070,000   | 1,427,180   | 1,427,180   | 1,435,030   | 1,435,030   |  |
| Bench             | -           | -           | -           | -           | -           | -           |  |

# BARCLAYS

## Notes to the financial statements

**23.5 Foreign exchange risk** This is a risk that the value of a financial liability or asset denominated in foreign currency will fluctuate due to changes in the exchange rate. The Bank takes on exposures to the effects of fluctuations in the prevailing foreign currency exchange rates in the financial position and cash flows. Foreign exchange risk is managed through use of Daily Value at Risk techniques and Stress tests. In addition, mismatches on foreign exchange assets and liabilities are minimised through the daily monitoring of the net foreign exchange exposure by treasury.

The table below summarises the Bank's financial instruments at carrying amounts, categorised by currency.

| At 30 June 2013   | US\$   | GBP<br>(US\$ equiv)                         | Rand<br>(US\$ equiv)                              | Other foreign<br>currency<br>(US\$ equiv)       | Total<br>US\$  |
|---|--|---|---|---|--|
| Assets<br>Cash and bank balances<br>Loans and advances to other banks<br>Loans and advances to customers<br>Investment securities<br>Other assets<br>Total assets | 120,523,340<br>160,998<br>97,471,362<br>13,112,349<br>6,291,179<br>237,559,228 | 3,230,926<br>-<br>14<br>-<br>3,230,940      | 4,542,322<br>-<br>40<br>-<br>4,542,362            | 2,153,047<br>52<br>-<br>2,153,099               | 130,449,635<br>160,998<br>97,471,468<br>13,112,349<br>6,291,179<br>247,485,629 |
| Liabilities<br>Balances due to group companies<br>Deposits from banks<br>Deposits from customers<br>Other liabilities<br>Total liabilities                        | 138,778<br>379,318<br>221,821,647<br>12,125,282<br>234,465,025                 | 20,755<br>2,935,502<br>287,766<br>3,244,023 | 157,842<br>-<br>3,490,860<br>253,789<br>3,902,491 | 9,889<br>-<br>1,840,410<br>179,859<br>2,030,158 | 327,264<br>379,318<br>230,088,419<br>12,846,696<br>243,641,697                 |
| Net currency positions  | 3,094,203  | (13,083)                                    | 639,871   | 122,941   | 3,843,932  |

24. Capital management The Bank's objectives when managing capital, which is a broader concept than the 'equity' on the face of the balance sheet are • to

- The comply with the capital requirements set by the Bank's regulators; to safeguard the Bank's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits to customers and other stakeholders and; to maintain a strong capital base to support the development of its business.

Capital adequacy and the use of regulatory capital are monitored daily by the Bank's management and the Directors, employing techniques based on guidelines developed by the Basel Committee as implemented by the Reserve Bank of Zimbabwe for supervisory purposes. The Bank's regulatory capital is managed by management and comprises three tiers • Tier 1 Capital: comprises accumulated profits, share options reserve and currency translation reserve. • Tier 2 Capital: comprises impairment allowance and revaluation reserve. • Tier 3 Capital: comprises operational and market risk capital.

The Reserve Bank of Zimbabwe requires each bank to maintain a core capital adequacy ratio of 8% and total regulatory capital adequacy ratio of 12%. The table below summarises the composition of regulatory capital and the ratios of the Bank:

### Capital adequacy

|  | 30.06.2013   | 30.06.2012   | 31.12.2012   |
|--|--|--|--|
|  | US\$   | US\$   | US\$   |
| Share capital<br>Share premium<br>Accumulated profits<br>Share option reserve fund<br>Available for sale reserve<br>Currency translation reserve<br>Total core capital<br>Less market and operational risk capital<br>Tier 1 capital<br>Currency translation reserve movement<br>Revaluation reserve<br>General provisions(limited to 1.25% of weighted risk assets)<br>Tier 2 capital | 215,306<br>23,642,135<br>4,524,396<br>842,239<br>1,331,225<br>3,405,069<br>33,960,370<br>(6,133,220)<br>27,827,150<br>4,379,587<br>3,180,242<br>1,083,917<br>8,643,746 | 215,306<br>23,642,135<br>2,199,999<br>781,992<br>744,363<br>6,861,517<br>34,445,312<br>(5,394,041)<br>29,051,271 | 215,306<br>23,642,135<br>3,517,975<br>809,929<br>996,896<br>3,405,069<br>32,587,310<br>(5,385,149)<br>27,202,161<br>4,391,400<br>3,205,952<br>1,228,797<br>8,826,149 |
| Total tier 1 & 2 capital   | 36,470,896   | 29,906,185   | 36,028,310   |
| Market risk  | 95,645   | 112,048  | 127,381  |
| Operational risk   | 6,037,575  | 5,281,993  | 5,257,768  |
| Tier 3 capital   | 6,133,220  | 5,394,041  | 5,385,149  |
| Total tier 1, 2 & 3 capital base   | 42,604,116   | 35,300,226   | 41,413,459   |
| Less deductions from capital   | (2,712,015)  | (1,890,615)  | (2,233,029)  |
| Total capital base   | 39,892,101   | 33,409,611   | 39,180,430   |
| Credit risk weighted assets  | 156,152,618  | 111,088,043  | 147,564,127  |
| Operational risk equivalent assets   | 75,469,695   | 66,024,915   | 65,722,099   |
| Market risk equivalent assets  | 1,195,561  | 1,223,334  | 1,592,269  |
| Total risk weighted assets (RWAs)  | 232,817,874  | 178,337,092  | 214,878,495  |
| Tier 1 capital ratio   | 12%  | 16%  | 13%  |
| Tier 1 and 2 capital ratio   | 16%  | 17%  | 17%  |
| Total capital adequacy ratio   | 16%  | 19%  | 18%  |

Following the 2012 on-site examination by the Central Bank, US\$3,4 million in currency translation reserve was confirmed as Tier 1 capital, and US\$2,8 million reclassified to Tier 2 capital, as a result the 30 June 2012 figures have not been restated.

Credit risk capital is subject to internal ratings based approach which uses guidelines provided by the regulator. On this approach the banking book exposures are categorised into broad classes of assets with different underlying risk characteristics. Risk components are transformed into risk weighted assets using predetermined exposure and loss probability factors. Capital requirements for credit risk are derived from the risk weighted assets.

Market risk capital is assessed using internal models approach that considers the risk characteristics of the different trading book assets. Risk components are transformed into risk weighted assets and, therefore, capital requirements, based on predetermined exposure and loss probability factors.

Operational risk capital is assessed using the standardised approach. This approach is tied to average gross income over three years per regulated business lines as indicator of scale of operations. Total capital charge for operational risk equals the sum of charges per business lines.

Total capital for the Bank is assessed to be sufficient to support current business and planned capital projects. Growth in advances will continue to be pursued cautiously and in such a way as to achieve economic asset yields. The Bank will also adjust its capital to meet regulatory capital requirements from time to time.

### 25. Other risks

## 26. Risk and ratings The Central Bank conducts regular examinations of Banks and financial institutions it regulates

The last on-site examination of the Bank was, as at 13 July 2012 and it assessed the overall condition of the Bank to be fair. This is a score of "3" on the CAMELS rating scale. The CAMELS rating evaluates banks on capital adequacy, asset quality, management and corporate governance, liquidity and funds management and sensitivity to market risks.

The CAMELS and Risk Assessment System (RAS) ratings are summarised in the following tables:

### **CAMELS** ratings

| CAMELS component           | Latest Rating - July 2012 |
|----------------------------|---------------------------|
| Capital                    | 2 - Satisfactory          |
| Asset quality              | 2 - Satisfactory          |
| Management                 | 3 - Fair                  |
| Earnings                   | 3 - Fair                  |
| Liquidity                  | 2 - Satisfactory          |
| Sensitivity to market risk | 1 - Strong                |

Summary risk matrix - July 2012 onsite supervision

| Type of risk         | Level of inherent risk | Adequacy of risk<br>management<br>systems | Overall composite risk | Direction of overall composite risk |
|----------------------|------------------------|---|------------------------|-------------------------------------|
| Credit               | Low                    | Acceptable                                | Low                    | Stable                              |
| Liquidity            | Low                    | Strong                                    | Low                    | Stable                              |
| Foreign exchange     | Low                    | Strong                                    | Low                    | Stable                              |
| Interest rate        | Low                    | Strong                                    | Low                    | Stable                              |
| Strategic risk       | High                   | Weak                                      |                        |                                     |
| Operational risk     | Moderate               | Strong                                    | Moderate               | Stable                              |
| Legal and compliance | Moderate               | Acceptable                                | Moderate               | Stable                              |
| Reputation           | Moderate               | Acceptable                                | Moderate               | Increasing                          |
| Overall              | Modorato               | Accontable                                | Modorato               | Stable                              |

Interpretation of risk matrix

Low - reflects lower than average probability of an adverse impact on a banking institution's capital and earnings. Losses in a functional area with low inherent risk would have little negative impact on the banking institution's overall financial condition.

Moderate - could reasonably be expected to result in a loss which could be absorbed by a banking institution in the normal course of business. High - reflects a higher than average probability of potential loss. High inherent risk could reasonably be expected to result in a significant and harmful loss to the banking institution.

Adequacy of risk management systems Weak - risk management systems are inadequate or inappropriate given the size, complexity and risk profile of the banking

Weak - risk management systems are inadequate or inappropriate given the size, complexity and risk profile of the banking institution. Institution's risk management systems are lacking in important ways and therefore a cause of than normal supervisory attention. The internal control systems will be lacking in important aspects, particularly as more indicated by continued exceptions or by the failure to adhere to written policies and procedures. Acceptable - management of risk is largely effective but lacking to some modest degree. While the institution might be having some minor risk management weaknesses, these have been recognised and are being addressed. Management information systems are generally adequate. Strong - management are active participants in managing risk and ensure appropriate policies and limits are put in place. The policies comprehensively define the bank's risk tolerance, responsibilities and accountabilities are effectively communicated.

Overall composite risk Low - would be assigned to low inherent risk areas. Moderate risk areas may be assigned to a low composite risk where internal controls and risk management systems are strong and effectively mitigate much of the risk. Moderate - risk management systems appropriately mitigate inherent risk. For a given low risk area, significant weaknesses in the risk management systems may result in a moderate composite risk assessment. On the other hand, a strong risk management system may reduce the risk so that any potential financial loss from the activity would have only a moderate negative impact on the financial condition of the organisation. High - risk management systems do not significantly mitigate the high inherent risk. Thus, the activity could potentially result in a financial loss that would have a significant impact on the bank's overall condition.

Increasing - based on the current information, risk is expected to increase in the next 12 months. Decreasing - based on current information, risk is expected to decrease in the next 12 months. Stable - based on current information, risk is expected to be stable in the next 12 months.

### **External Credit Ratings**

Latest credit ratings – 2013/14 Previous credit ratings – 2011/12 Previous credit ratings – 2012/13 Rating agent Global Credit Rating Co. AA-AA-AA-

The last rating was done in June 2013 and expires in June 2014.

**27. Coing concern** The directors have assessed the ability of the Bank to continue operating as a going concern and believe that the preparation of these financial statements on a going concern basis is still appropriate.

28. Events after reporting date There were no events noted after reporting date up to the date of releasing the results, that required amounts included in the financial statements to be restated.

### 29. Shareholding Structure

| Afcarme Zimbabwe Holdings<br>Public | (Private) Limited (Barclays Bank PLC) | 68% (2012:68%)<br>32% (2012:32%) |
|-------------------------------------|---------------------------------------|----------------------------------|
|                                     |                                       |                                  |

**30.** Dividend No dividend is proposed in respect of the half year ended 30 June 2013.

By Order of the Board

W Chimwaradze Company Secretary

Barclay House Cnr First Street / Jason Moyo Avenue Harare

9 August 2013

Strategic risk The roles of the Chairman and the Managing Director are not vested in the same person. The executive team formulates the strategy under the guidance of the Board which approves it. The executive directors bear the responsibility to execute the approved strategy. The Board reviews the performance and suitability of the strategy at least quarterly.

Legal and compliance risk The Risk Management Committee ensures that the management and operations of the Bank's business is done within the governance and regulatory control framework established by Barclays Bank Plc, the Reserve Bank of Zimbabwe and other regulatory bodies. A dedicated legal and compliance unit is in place to monitor legal and compliance requirements and ensures that they are met on a daily basis.

The Bank adheres to very strict reputation standards set for Barclays international operations. The Human Resources Committee of the Board assists the Board in ensuring that staff complies with set policies and practices consistent with the reputation demands of both the Bank and the industry. The compliance unit and human resources function monitor compliance by both management and staff with the Bank's ethical codes and compliance standards.

Operational risk This is the risk of losses arising from inadequate or failed internal processes, people and or systems or from external This is the risk of losses arising from inadequate or failed internal processes, people and or systems or from external events. Practices to minimise operational risk are embedded across all transaction cycles. Risk workshops are held for the purpose of identifying major risks in the operating environment and methods of mitigating the risks. The Bank employs the standardised approach to determine capital required to cover operational risk. Each function carries out a risk and control assessment of their processes on a semi-annual basis. The assessment results are reviewed by the Operational Risk Management department. Barclays Internal Audit conducts reviews of selected functions at given times.